What's that Nor'West Arc water on the street?

cycleway and wastewater upgrades

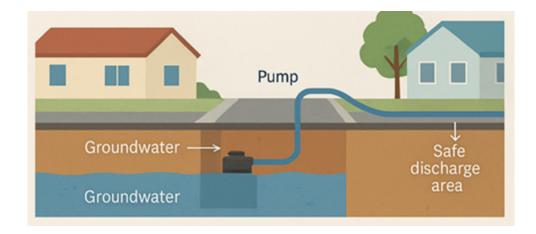
Understanding the dewatering system in your area

We're doing important underground work – and part of that involves safely managing groundwater.

What is dewatering?

Dewatering is the process of removing groundwater from underground before we carry out excavation or install infrastructure like pipes or cables.

Groundwater builds up naturally below the surface. If it's not removed, it can flood the trench or damage the work we're doing underground.





Why is water running down the street?

The water you're seeing isn't from a leak; its groundwater being safely pumped out and redirected away from the work site.

This water is clean and has been tested, and we are following all council-approved environmental controls.

Currently we have a dewatering system set up on Aorangi Road between Colwyn Street and Brookside Terrace.

Is this permanent?

No – dewatering is temporary. It only runs while work is underway in your area and is shut off once excavation is complete.

We're here to help

We understand it may look unusual – and we appreciate your patience while we get this important job done.

If you have any questions, feel free to contact us:

Project Contact: Hayley Ching

Phone: 027 323 0056

Email: mcrnorwestarc@isaac.co.nz

Website: https://isaac.co.nz/projects/ongoing/norwestarc

