

Your water supply

# Water shut off information

## Business or building owners

If you are the owner of a building with a fire sprinkler we recommend you notify your insurance company about the water shut off.

## Tenants

If you are a tenant, please let your landlord know about the planned work.

## Businesses

If you run a business or process which requires a constant supply of water you must provide your own water storage appropriate to the business or process circumstances

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# What to do when the water comes back on

When the water is shut off, it is possible for air to become trapped. When the water is reinstated and flows through the pipes, the air is pushed out under pressure and can cause a noise in the pipe. This air release, known as 'banging', can shake rust or scale from the pipe walls.

To remove the rust please turn on your outside tap and allow the water to run through the pipes for a few moments to give them a good 'flush'. By doing this you will stop any debris being drawn inside. It's simple to do, and only takes a few minutes, but would save you having to call in a plumber to clean out fitting within your house at a later date.

When we turn the water back on you may also see us open the nearest fire hydrants to flush out the pipes on the street.