



Eames® Lounge Chair and Ottoman Care and Maintenance

With regular maintenance and inspection, your Herman Miller Eames Lounge Chair and Ottoman will provide many years of superior performance and satisfaction. As stated in the Eames Lounge Chair and Ottoman User Information Guide, shipped with every Eames Lounge Chair, the following items must be addressed on a periodic basis to ensure the chair remains structurally intact and functions properly. We suggest that this work be performed annually at minimum. Please follow the procedures outlined here.

Tighten Fasteners

FASTENER	BIT/TOOL
Armpad Screw	#2 Phillips Screw Driver 5/32 Hex Bit for product made after 6/2001
Base to Seat Panel	#2 Phillips Screw Driver
Base to Ottoman Panel	#2 Phillips Screw Driver
Seat to Lower Back Bolts	#3 Phillips Screw Driver
Lower Back Bolts (Under Lower Back Cushion)	#3 Phillips Screw Driver
Upper Back Bolts (Under Upper Back Cushion)	#3 Phillips Screw Driver



Materials

Cleaning Instructions

Leather Cushions

Using a soft cloth, wash periodically with lukewarm water and a mild soap (Ivory® or Castile Bar Soap). Wipe with another clean, damp cloth. Buff dry with a soft cotton terry towel.

Clean the entire surface of the leather; do not spot clean.

Do not use saddle soaps or oils as these products contain solvents that will break down the oils used in tanning the leather, harming its stain resistant finish

Mohair Upholstered Cushions

Mohair Supreme, a 100-percent mohair textile produced by Maharam, was introduced as an upholstery option on the chair and ottoman in 2017.

Always treat mohair textiles with care. Vacuum or brush lightly to remove surface dust, and always do so in the same direction as the nap. Vigorous rubbing may damage the nap.

Treat stains promptly. The longer a stain remains on the textile, the more difficult it will be to remove. A professional cleaning service is recommended. Always pre-test any cleaning method in an inconspicuous area.

Several light applications of a cleaning agent are less harmful than a single concentrated application. Repeat stain treatment several times if necessary. Never use heat to clean textiles; heat can set stains.

Do not use solvent-based cleaning agents such as lacquer thinners, nail polish remover, pine oil, or cleaning agents containing bleach. These agents may cause discoloration over time.

Do not over saturate the textile or let water pool in seams.

Wood Veneer Panels

Chairs Produced After 1994

Chairs produced between 1994 and June 2008 feature a Milafin finish on the wood veneer panels. This clear polyurethane type composite finish must be cleaned periodically with a quality furniture polish, free of solvents or abrasives, applied with a soft cloth following all application instructions.

Suggested Cleaners

Guardsman Anytime Clean and Polish
Pledge Lemon Enhancing Polish

Avoid leaving your chair in direct sunlight for long periods of time as ultra-violet rays may eventually damage the finish.

In June 2008 we began using a water-based veneer finish (Milafin was oil-based).

Chairs Produced Prior to 1994 and Oiled Wood Veneer Finish

Chairs produced prior to 1994 feature a Gunstock Oil Finish on the wood veneer panels. Gunstock Oil is a blend of tung oil and boiled linseed oil. The finish of Oiled Walnut and Oiled Santos Palisander closely matches the look and feel of the original finish. This finish must be applied once a year at minimum. Apply more frequently if the chair is exposed to dry, hot conditions.

Gently rub the entire oiled surface with No. 0000 steel wool to remove small surface mars, etc. Saturate a soft cloth with Gunstock Oil / Boiled Linseed Oil and apply to wood panels rubbing with the grain. Apply to the entire wood panel. Use a soft cloth to wipe excess oil from the surfaces. When oil is completely dry, buff surfaces with a soft, lint-free cloth.

Dust wood surfaces with a slightly damp, soft lint-free cloth. Wipe Dry with a soft, dry cloth in direction of the wood grain.

Polished Aluminum Base and Back Support Surfaces

Polish with Johnson's® Wood Floor Paste Wax according to the manufacturer's instructions.

In areas near salt water, wipe down the aluminum surfaces monthly. In other regions, once every three months is acceptable.

Re-apply the Johnson's Wax after each cleaning.

Avoid using abrasive cleaners on the polished aluminum or painted parts of the chair or ottoman. Painted metal surfaces should be washed with a soft cloth and mild soap, carefully rinsed and then buffed dry.

For any additional needs, please contact Herman Miller Customer Care at 888-443-4357.

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