



What happens when you purchase a shed or garage from Shedquarters?

Are you considering the purchase of a shed, carport or garage? Many suppliers just assume that their clients understand what is required of them, and forget that for some people this will be a one off experience.

Shedquarters believe that fully informing and communicating with our clients will assist in ensuring that the process is hassle free, expectations are met and the purchasing experience is positive. To this end, we have developed a brief overview of the project procedure for those clients who have no experience of the construction industry. This is not meant to be an exhaustive list as there will often be site or product specific issues, but rather it provides a general guide of what to expect if you decide to purchase a shed, carport or garage from Shedquarters and have us erect it for you.

STEP 1 QUOTATION AND ACCEPTANCE

If you are considering the purchase of a shed or garage you will want to investigate prices and options, and will need to shop around for the products that meet your needs.

Shedquarters' staff can discuss your needs, visit your property if required, offer advice and provide a written quotation for the project.

If you decided that our proposal is the one that best satisfies your requirements, just give us a call to initiate the purchase process.

STEP 2 INITIAL PAPERWORK AND DEPOSIT

It is important that the correct paperwork is completed before, during and after the supply and erection process.

- Location and Plans – Before signing any contracts, we prefer to arrange a site visit with you to go over your plans and ensure that we fully understand your requirements. This is also so that we can let you know up front if there are any evident complications with your site or preferred location, e.g. sewerage lines or boundary issues. At this visit we also ask that you provide a copy of any site plans you may have in your records showing the location of existing structures on the block. If you do not have any such plans, please let us know so that we can take additional measurements at the site visit to enable us to complete the Development Application.
- Minor Works Contract – legally, the project cannot commence until a contract has been signed. Once the plans have been checked, Shedquarters will provide a contract for you to consider. If you are happy to go ahead you will need to sign and return this before we can commence with the approval process.
- You will also need to pay a deposit (5-10% of the total price). In accordance with the Domestic Building Contracts Act, you have a 5 day cooling off period after the contract is signed. Although you may pay your deposit at any time during these five days Shedquarters will not finalise the order for your kit or materials until (a) this cooling off period is over and (b) your deposit is paid.

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- After the contract is signed and the deposit paid, a Development Application can be submitted to the certifiers. Shedquarters will obtain the relevant plans and will manage the process and liaise with the certifier on your behalf, regarding all aspects of the submission. No construction work will commence until a Development Approval is obtained in writing as it is an offence to do so.
 - As a guide you should allow approximately 5-6 weeks from the time your contract paperwork is finalised and your deposit paid to the time your shed is delivered (time required for approvals and ordering leadtime). When a pinned hold down system is used, the slab can be poured between obtaining approvals and delivery of the kit. Where a cast in stirrup hold down is used, depending on the size of your hold downs we may need to wait for the brackets to arrive with the kit before your slab can be poured. The slab will then require 5-7 days to cure before construction of your shed commences. Customised products requiring engineering amendments to plans will naturally take longer to arrange, and in these cases we will talk directly with you about your individual situation.

STEP 3 COMMENCEMENT OF WORKS / THE CONSTRUCTION PROCESS

Shedquarters will contact you a week or so before work is set to commence to arrange a time for delivery, or to make arrangements for access and other issues as necessary. Please ensure that you ask questions if you have any concerns or queries throughout the actual construction process. We have every confidence in the quality and workmanship of our products and tradesmen, and believe that consistently high levels of customer satisfaction are only achieved when both parties understand and agree on expectations.

Shedquarters will also communicate with clients as required throughout construction period, the duration of which will depend on the size and extent of the project.

Claims for progress payments will be issued by Shedquarters throughout the construction process in accordance with the contract arrangements and dependant on the scope of the job. A standard payment provision is 5-10% deposit, progress claim 1 on completion of slab, progress claim 2 on manufacture of shed and the balance due on practical completion.

STEP 4 FINAL INSPECTION AND PRACTICAL COMPLETION

Your new shed should now stand ready for use (maybe to house that new boat!), but before you can start to use it some final paperwork has to be completed.

Shedquarters will arrange for a final inspection by the certifier and will let you know that construction is complete. You should inspect your shed as soon as possible after completion and if you have any concerns you should phone Shedquarters to discuss or arrange a site meeting. In most cases we are confident that you will be happy to accept the shed with no issues.

Finally, Shedquarters will provide you with copies of the Final Inspection certificate, the Final Progress Claim and any other relevant paperwork for your records. Your shed, garage or carport is now yours to use and enjoy.

Shedquarters aims to provide useful information and to maintain communication with our clients throughout all stages of our relationship. We offer a professional approach and superior service with the aim of making your journey from initial enquiries to admiring your shed as satisfying and painless as possible.

Enquiries are always welcome and can be made by phoning the office on 07 4755 4707