SUPERIOR CUSTOMER SERVICE

Thanks Nick, I was expecting you to do a great job and I wasn't disappointed. You went well above what was expected including detailing inside and outside of the car which had no direct relation to the job you quoted for. To say I was pleasantly surprised was an understatement.

Michael Killackey
Multi Keys

To Whom it may concern,

Just wanted to express my thanks for the excellent service I have received from the team at Penno smash repairs yet again. It is very rare these days to experience service that truly wow's you from the moment you walk in to the moment you walk out. Plenty of business and people claim to provide "excellent" customer service, they could learn from your team. An amazing group of people that truly provide excellent service. From pick up & drop off to Judy at the front counter and then to have the car fully detailed looking like its come out of the showroom. I could not be happier with what you have done in the past as well as this past week with my personal ute. I would recommend Penno smash repairs to anyone.

Kurt Ross
Strath Hardware

Just wanted to drop you a note to let you know how pleased I was with the service I received from all of you. Being in retail I know how often we receive negative comments and very few positive ones. Your service was amazing from the time Paul rang you to the time I picked up the van all repaired you were all a pleasure to deal with. Everyone I dealt with were pleasant and helpful which made a horrible situation bearable. Thanks again for your wonderful service and I would certainly recommend you to anyone.

Anka Smith
Echuca Furniture Stores

To Penno Smash Repairs, Just a short note to thank you for your help, kindness & guidance when it was really needed. It was appreciated more than you'll know! Thanks once again.

Judy Davies
Epsom

What a fantastic job Penno Smash Repairs did on my car. Their advice with my rights when I had an accident was most helpful. They got me back on the road in no time. Nick helped me to organise a hire car, that the person at fault paid for too. Great Job!

Graham Walker
Kangaroo Flat

I have only ever taken my car for repair at Penno Smash Repairs. The service and quality of repairs I have experienced over the last 10 years has always been exemplary. They always have repaired my car with genuine parts and the best of materials to create a top finish.

Stewart Gardener
Bendigo
