



NHBC Volunteer Opportunities

SERVING OTHERS ON SUNDAY

Connect Team

Welcome, Connect, Belong

The Connect Team is on the frontline of our Sunday gatherings. Research shows us that people decide if they will stay at a church or not within the first 15 minutes.

Our Team is so much more than a handshaking roster. It's about welcoming and connecting people into our community in such a way that they feel like they belong not only to the NewHope community but to the family of God. Our end goal is not simply to grow NewHope in size, but to encourage people further on their journey with God. That first 15 minutes of their time with us could be the pivotal moment in someone's life.

OPPORTUNITIES:

We are looking for more people to join our teams at all three of our Sunday services. The usual commitment is one service, once per month. All you need is to be able to arrive 30 minutes early before your scheduled service with a smile, ready to welcome all who come. At the end of the service there is an opportunity to interact further with people, maybe have a coffee and introduce them to others in our community. We also help facilitate the collection of offerings and distribution of communion on allocated weeks. This is a great service area to sign up to as a family or a small group. A Working with Children check and a signed Code of Conduct are needed.

Technical Team

The technical team are responsible for many things during our Sunday services. This team covers many aspects like front of house audio mixing, operating graphics and lyrics, lighting, camera operating, stage managing, video switching, online service producing, and online broadcast audio mixing. All of these different positions play a crucial part in being able to run multiple weekly worship services. Our team is hard working, committed to excellence, and always striving to make the service run as smoothly and efficiently as possible.



OPPORTUNITIES:

There are many opportunities and areas to serve within the technical team. If you have some experience in these areas, that's helpful but it isn't a requirement to join the team. We will train you in any area that interests you. We have many positions available that need keen and hungry people to fill!

Worship Team

Our worship team facilitates times of gathered worship at Sunday services. The team is full of skilled and talented musicians who serve with a heart to see God worshipped in spirit and in truth.

OPPORTUNITIES:

If you are a skilled musician and have a background of playing an instrument/singing for many years or are dedicated to taking up professional training in mastering your instrument, the worship team is a great place to serve the local church.

NewHope Kids

Our Kids Church team serve the families and children of NewHope each Sunday morning at the 9am and 11am services during the school terms. These range from 1 year olds through to Grade 6. We want to sow the foundations of faith, love and hope in our children to grow strong, flourishing disciples of Jesus and encourage families to be a place where faith takes root and is nurtured.

OPPORTUNITIES:

We have many opportunities available to serve each week. From welcoming families at the Check In table, welcoming children on the Mezzanine and directing them where to go and serving in one of our Junior or Senior Kids rooms with teaching, small group leading and mentoring other volunteers. This can be a weekly, fortnightly or monthly commitment. We are particularly looking for volunteers to serve in the Junior Kids (1 yo to prep) space at both the 9am and 11am services. If any of these opportunities interest you or you would like to serve during the week by helping to prepare craft and props, or connect with families, we would LOVE to hear from you. A valid working with children's check and police check will be required for volunteers over the age of 18 and for those serving directly with children a reference check is required.



SERVING OTHERS DURING THE WEEK

Facilities Team

The Facilities Team is responsible for maintenance and repairs of all NewHope properties and their facilities, including the NewHope Community Centre, NewHope PreSchool, NewHope Medical and Dale Court properties. Our role is to enable and support ministry teams, external clients and visitors access appropriately equipped, safe, clean and aesthetically pleasing facilities.

OPPORTUNITIES: We have both ongoing and occasional opportunities to serve. The main and ongoing areas of opportunities are outside involving property gardening & cleaning; and inside involving Event room set up & clean up as well as cleaning the main Auditorium. Occasionally there are other opportunities to undertake repairs and minor renovations. Volunteers may use NewHope equipment or bring their own. Training and support is provided for all volunteers. In terms of compliance all Facilities volunteers sign code of conduct.

Garden Team

Our gardening team maintains the grounds around our building, to provide a tidy and welcoming first impression for visitors to the NewHope Community Centre. We find joy in caring for God's creation and serving others in this practical way.

OPPORTUNITIES: Serving opportunities are flexible and can be tailored to suit your availability. Some volunteers may offer an hour or so each quarter. While others might be assigned a project area to oversee. Volunteers may use NewHope equipment or bring their own. If you have a love of nature and gardening, or simply want to bless the church with this practical need, we'd love to connect with you and chat more.

mainly music

mainly music is for preschool children and their caregivers to enjoy weekly community connection with interactive playgroups full of music, movement, learning and fun!

OPPORTUNITIES: mainly music volunteers are needed to support the playgroups from Monday to Wednesday. Duties range from morning tea preparation, preparing craft and welcome packs, running the sound desk, registering families, as well as setting up and packing up. Training & orientation are provided. All volunteers are required to undertake a Working with Children Check and a Police Check. They are also required to sign a Code of Conduct and undertake yearly training.



NewHope Groups

Being a part of a NewHope Group is a way to connect and find your place in the NewHope Community. Groups are a great place to find friendship and support as you journey with others to explore and grow in your faith.

OPPORTUNITIES: We are always on the lookout for group leaders of any age who are willing to host or lead a group. Grab a friend and co-lead together! There are training and compliance requirements.

Pastoral Care

Pastoral Care is a vital part of a healthy, caring church community. If you have a heart for doing some one on one pastoral caring of an older adult let's talk to see if it fits you and what the requirements are. There are training and compliance requirements.

Playspace

Playspace is a play-centre for preschool children and their caregivers, designed for kids to enjoy free play and adventure in a safe and fun environment. Families from our community can find belonging and connection with the church, while enjoying a play, a coffee from the café and a chat with friends. Melody Time also runs as part of Playspace on Tuesdays and Fridays, and provides a chance for children to explore music and movement with musicians and Music Therapists.

Playspace is featured in "[Mamma Knows East](#)" online blog. We are thankful to be known as a place of fun and community!

OPPORTUNITIES: There are opportunities for volunteers to come alongside our team and facilitate community connections as well as support in practical ways such as cleaning, setting up and packing away the toys and equipment. Playspace is open Tuesday to Friday 9:30am to 1:00pm during the school terms. Volunteers are required to undertake a Working with Children Check and a Police Check. They are also required to sign a Code of Conduct and undertake yearly training.

Reception Team

The Reception Team enables NewHope ministries and serves people who connect with the NewHope Centre. Reception is a throng of activity each day of the week. We serve a wide range of people who phone and/or attend the NewHope Community Centre. Our endeavour is to help each person achieve the purpose of their connection whether that be to make an appointment; seek information; book rooms; meet with individuals; receive community care support; and collect or deliver



parcels. We are here to distill the purpose of the connection and do all we can to serve the person in their need.

OPPORTUNITIES: Reception volunteers are located at the Reception desk and undertake a range of administrative tasks, including answering the phone, assisting visitors and responding to emails. Training and orientation will be provided. In terms of compliance all Reception volunteers sign code of conduct and are required to undertake a Police Check and have a Working With Children Check.

OPPORTUNITIES TO SERVE ON SUNDAYS OR DURING THE WEEK

Middle Ground Café

Middle Ground Café is a fully-owned ancillary activity of NewHope Baptist Church.

Middle Ground Café offers a range of high quality food and drinks, available at accessible prices and ethically sourced ingredients. We provide a catering service to external event hire clients using NewHope facilities as well as be a place for NewHope staff and leaders to hold meetings for ministry and outreach. On Sundays, the café is a safe, welcoming space for intentional, purposeful, evangelical conversations to take place either before or after key church/ministerial activities as well as acting as an obligation-free 'middle ground' inviting people from the community to share in our hospitality.

OPPORTUNITIES: There are four areas of volunteer opportunity in our café during the week - Wait Staff, Register Operator, Barista and Kitchen Helper. In addition there are four areas of volunteer opportunity in our café on Sundays - Wait Staff, Register Operator, Baker and Barista. Training is provided for all volunteers. In terms of compliance all café volunteers sign a code of conduct and Register Operators are required to undertake a Police Check.

Prayer Team

Prayer connects us to the heart of God and undergirds all we do at NewHope. There are a number of opportunities to be a part of the wider prayer network as we seek more of God for our church, our city and those in need. If you have a heart for prayer we'd love to have a chat.



OPPORTUNITIES:

The prayer team meets to pray before our Sunday services at 8:30am and 4pm, and also has the privilege of praying for those who come forward at the end of each service. This is a very special ministry to be a part of as we carry each others burdens and celebrate each others joys.

There are also opportunities to gather for prayer during the week. Join the Wednesday night prayer team and pray for our church, her ministries and people, or come along on Tuesday mornings to start the day with prayer and fellowship. Our church is also invited to sign up for our weekly Prayer & Praise emails and pray over the needs of our NewHope family in your own time. Let's have a conversation and see where your gifts fit. There are training and compliance requirements for some parts of prayer ministry.

NHCC Volunteer Opportunities

MENTORING

Kids Hope Mentor at Kerrimuir Primary

KIDS HOPE AUS connects a local church with a local Primary School where the church provides volunteer mentors to go into the school and spend one hour per week with a child who needs some extra care and support through a one-to-one mentoring relationship. NewHope partners with Kerrimuir Primary School, and they are desperate for more mentors to assist some of their children in such a simple and tangible way

Caring relationships with mentors have a significant impact on children because they help to meet their emotional and social development needs and enhance their capacity to learn. KIDS HOPE AUS mentored children consistently show increased self-esteem, confidence and resilience.

COACH Mentors

COACH is a community strengthening program that aims to empower disadvantaged families and build resilience in individuals through one-to-one mentoring. COACH stands for Creating Opportunities And Casting Hope.



A COACH mentor is a friend with purpose, offering practical help and mentoring towards life goals. These goals include education, employment, training, improved mental health, reduction in addictive habits, financial management, housing, family cohesion, decrease in social isolation, and improved physical and emotional wellbeing. Mentoring is a way to bring out the best in people and help them make use of their own resources. It also promotes individual responsibility and builds community cohesion.

OPPORTUNITY: The COACH mentoring commitment is just 1 hour a week. We are always looking for more mentors and believe that everyone has something to offer! If you would like to find out more about COACH, with no pressure to sign up to become a mentor if it doesn't feel right, please reach out and find out more.

CONNECT PEOPLE WITH SUPPORT

RELIEF CENTRE DESK

The Food Relief Desk is one of the most vital things we do at NewHope Community Care to come 'face to face' with the need in our society, as people reach a breaking point and can't even afford to put food on the table. People often find us through searching the internet or by word of mouth. Supervising the Relief Centre Desk is a vital point of contact, a chance to show compassion, and help people find hope and even consider faith.

It's also an interface for people to explore other practical options for growth and healing like the COACH Mentor program and opportunities for support from NewHope Medical. We also help people with practical needs like Eastern Emergency Relief (for goods like bedding, furniture, whitegoods etc). The Relief Desk is the interface between us and the wider community.

OPPORTUNITY: The commitment to be involved is usually a minimum of 4 hours to sit at the Relief Centre desk. A current Working With Children's Check is required & a Police Check is also required, as well as a signed code of conduct.

RELIEF CENTRE HELPER

Sometimes we need a food parcel or other items delivered to someone's home. Other times we need someone to mow a lawn or drive someone to a medical appointment. Sometimes we need help picking up and delivering a washing machine in our van. Having a list of people we can call upon to do these random and unpredictable tasks is such a help.

OPPORTUNITY: Let us know if you're interested in putting your name on our relief centre list. We'll call you when we have a need and you can let us know if you are



available to help or not. A current Working With Children's Check is required and a Police Check is also required, as well as a signed code of conduct.

FOOD PANTRY ANGEL

Our Food Pantry is accessed by a wide range of people during the week, providing pre-prepared parcels of food for individuals and families. We stock a regular list of shelf stable pantry items.

Our regular stock includes things like: long-life milk, pasta, rice, tea or coffee, snacks, olive oil, canned tuna, tinned fruit, spreads, cereals, laundry detergent, toothpaste, shampoo.

OPPORTUNITY: Could you make a commitment to regularly provide stock for the pantry?

You can simply place these items in the blue bins by the entrance doors near the Cafe at NewHope. Your generosity makes a huge difference in the lives of others.

FOOD PARCEL PACKER

On Mondays between 10 - 11am we pack food parcels so they are ready to be given out to the community throughout the week.

OPPORTUNITY: If you are able to commit to consistent participation in this practical way of helping, consider signing up. Please note that due to space and role constraints, there are a limited number of volunteers required for this activity.

SUSTAINABLE FOOD INITIATIVES

FOOD SWAP TEAM

We have a Food Swap group who meet on the fourth Saturday of every month in our Community Kitchen and Courtyard. This event is a wonderful opportunity to share excess homegrown produce and also make connections with a variety of community members. If you have a passion for gardening, sustainable food practices, or even just creating warm and welcoming spaces for others to belong, please consider joining our Food Swap volunteer team.

OPPORTUNITY: This commitment would involve being present at the monthly Swap, welcoming others, inviting attendees to make their own tea or coffee, and ensuring people add their name to the sign in sheet.



BE A LOVING PRESENCE IN THE LOCAL COMMUNITY

WHITEHORSE Community Support Register

The Whitehorse Community Support Register is a joint initiative between Whitehorse Churches Care and Victoria Police.

The register is a free program run by accredited volunteers. It helps seniors living in Whitehorse to feel safe and connected to their community.

Once on the register, participants are offered regular phone calls to check their welfare. The register contains important information that can be used by emergency services.

The Whitehorse Community Support Register gives residents, relatives and friends peace of mind, knowing that someone is watching out for their welfare.

HOW IT WORKS

There is a team of people who support calling the 800+ residents on the Register. Training is provided and the team make calls during 2 hour long shifts between 10am and 12pm Monday to Friday. Calls are made from the Whitehorse Churches Care Hub at Forest Hill Chase Shopping Centre.

All of the roles below require a current Working With Childrens Check and Police Check.

BE PART OF THE CALLING TEAM: Get trained and join the roster of making calls to people. You can sign up for the shifts that suit you.

HELP WITH THE ADMIN SUPPORT: The call register is supported by a database of information provided by the people who want to be called. We need people to help enter and manage this data. It's not complicated, if you can fill in an online form you've got the skills.

COORDINATE THE VOLUNTEERS: We are looking for one or several Volunteer Coordinators to assist with volunteers and the day to day running of the register. You would help with the rostering process, prioritise the list of calls to be made for the callers, identify who needs to be sent cards, oversee the database and liaise with the Police where necessary.



WHITEHORSE CHURCHES CARE COMMUNITY HUB

Lots of people in the community will never set foot in a church. So we need to be a presence in the places where people are.

Whitehorse Churches Care has set up a Community Hub in Forest Hill Chase Shopping Centre.

The hub is a drop-in centre, providing connection and referrals to services run by local churches. The hub also provides a range of fun programs for local people to enjoy in community with others.

If you're interested in being part of this exciting ministry we'd love to hear from you, or you can find out more at whitehorsechurchescare.org.au/community-space

Interested in serving?

Taking up the call to serve has a huge impact! It not only benefits others, but also blesses the one who serves, and builds the church in unity.

Now is a great time to start exploring opportunities to serve, with many of our NewHope ministries excited to welcome new people to their teams in 2024.

We invite you to:

- **Pray.** Think about your interests and skills, but also be open to new things God might be inviting you to explore at NewHope and beyond. When the Lord calls, He equips (Exodus 4:10-11).
- **Chat.** Have conversations with those who know and love you, and chat with current NewHope leaders too. Visit the [Serve Page](#) of our website and fill out the "[Join a Team](#)" form or contact the church office to let us know what area you are interested in serving in and we'll be in touch to chat more.
- **Launch.** On Sunday 28 January, 2024 at 11:30am we'll be launching into a fresh new year of leadership. Join with others for a day of vision casting, training and fellowship at our Leaders Launch Day.

Thank you for considering serving at NewHope. May the Lord grow in all of us a servant heart that glorifies Him!