

MAINLY MUSIC: FEES POLICY

The cost for mainly music at NewHope Baptist Church is \$80 per term for families with one child, and \$95 per term for families with two or more children.

Fees go towards:

- Payment of a monthly fee to *mainly music Australia* in order to use their material. This includes royalties which are paid to artists.
- Purchase and maintenance of resources, including toys, craft material, instruments and equipment.
- Purchase of weekly morning tea
- Special occasions & celebrations

Collection of fees:

The cost per family is payable before the first session each term. An invoice will be sent to the email address you provide and can be paid via credit card, direct debit or Eftpos.

- Credit card via Stripe: Using the link provided in your email. Incurs a service fee.
- Bank Transfer: Bank details are found at the bottom of the invoice. Please ensure you use your invoice number as a reference.
- Eftpos: Available at Reception. Please ensure your name is recorded and if possible your invoice number.

Refunds:

- We cannot offer refunds if you are unable to attend a session or if your session falls on a public holiday. However, at times we may offer free “coffee & play” vouchers for Playspace at our discretion.

- If we are forced to cancel mainly music over multiple sessions due to Covid-19 restrictions, or for other reasons outside of our control:
 - A refund of 50% will be provided if we finish within the first half of the term
 - A refund will not be provided if we finish within the second half of the term
- We do not offer refunds for change of mind. However, we understand that circumstances change. Please speak with us if you are unable to continue your attendance to mainly music.

Discounts:

- Volunteers who also participate in mainly music sessions with their child(ren) are provided with a discount amount of \$50.

Casual Visits:

- Casual visits allow a family to experience a mainly music session and see what it's all about before committing to the full term.
- There are four casual places available in each mainly music session each week.
- Casual visits must be booked in advance and have a cost of \$10 for your first child and \$4 per additional child.
- Please note that we are no longer offering free trial sessions.

If payment is not received:

- Attendance for mainly music is limited and waiting lists are in place. If payment is not received, we will need to give your place to another family.

Hardship:

- Please speak with us if you have any payment concerns. We would like to help if we can. Contact Yang Yang at families@newhope.net.au.