



# NHCC Volunteer Opportunities

## Role : CONNECT WITH ISOLATED PEOPLE BY PHONE

### WHITEHORSE Community Support Register

The Whitehorse Community Support Register is a joint initiative between Whitehorse Churches Care and Victoria Police.

The register is a free program run by accredited volunteers. It helps seniors living in Whitehorse to feel safe and connected to their community.

Once on the register, participants are offered regular phone calls to check their welfare. The register contains important information that can be used by emergency services.

The Whitehorse Community Support Register gives residents, relatives and friends peace of mind, knowing that someone is watching out for their welfare.

#### HOW IT WORKS

There is a team of people who support calling the 800+ residents on the Register. This team is trained how to make calls and make them during 2 hour long shifts between 10am and 12pm Monday to Friday.

Calls are made from the Whitehorse Churches Care Hub at Forest Hill Chase Shopping Centre. All of the roles below require a current Working With Childrens Check and Police Check.

**OPPORTUNITY - BE PART OF THE CALLING TEAM:** Get trained and join the roster of making calls to people. You can sign up for the shifts that suit you.

**OPPORTUNITY - HELP WITH THE ADMIN SUPPORT:** The call register is supported by a database of information provided by the people who want to be called. We need people to help enter and manage this data. It's not complicated, if you can fill in an online form you've got the skills.

**OPPORTUNITY - COORDINATE THE VOLUNTEERS:** We are looking for one or several Volunteer Coordinators to assist with volunteers and the day to day running of the register. You would help with the rostering process, prioritise the list of calls to be made for the callers, identify who needs to be sent cards, oversee the database and liaise with the Police where necessary.