

产品获得 CCC 认证
本企业通过 ISO9001
质量管理体系

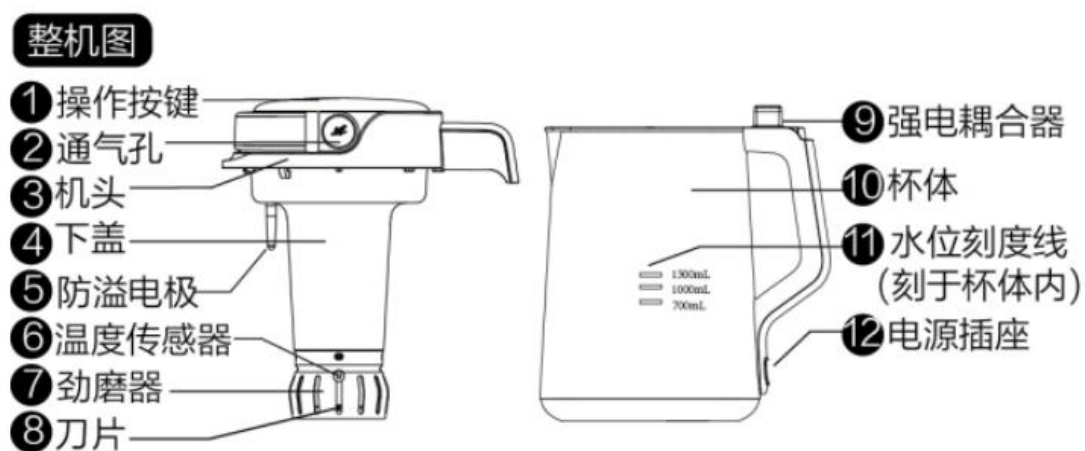
使用说明书
全自动家用豆浆机
DJ13E-Q15

九阳股份有限公司 Joyoung Company Limited
济南市槐荫区美里路 999 号 www.joyoung.com
No.999 Meili Road, 250118
Huaiyin District,Jinan 400 6186 996

使用产品前请仔细阅读本使用说明书，并妥善保管。

01-17-1309-0035-B

快速安装指南



整机图

- ① 操作按键
- ② 通气孔
- ③ 机头
- ④ 下盖
- ⑤ 防溢电极
- ⑥ 温度传感器
- ⑦ 劲磨器
- ⑧ 刀片
- ⑨ 强电耦合器
- ⑩ 杯体

Products have been certified by CCC

Our company has passed the ISO 9001 quality management system.

Operating instruction

Fully Automatic Household Soybean Milk Machine

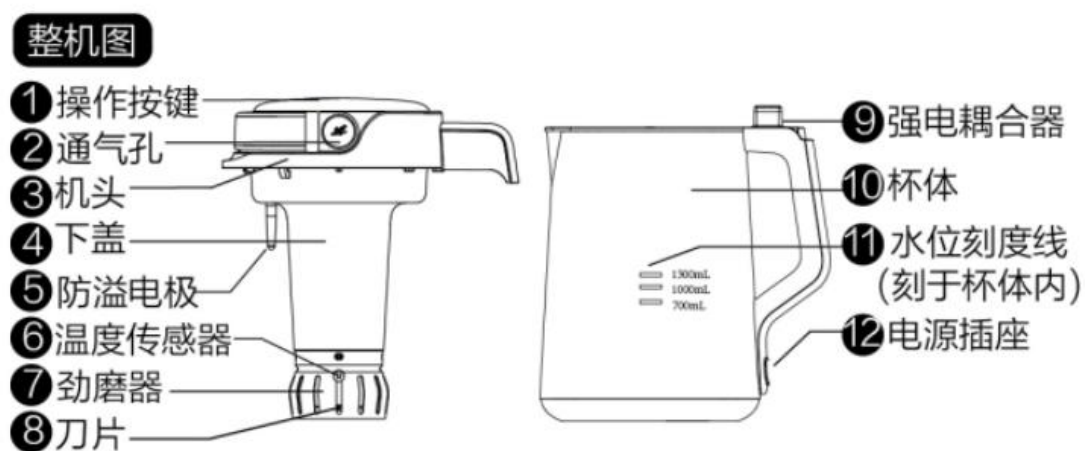
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Before using the product, please read the instructions carefully and keep them properly.

Quick Installation Guide



Drawing of the whole machine

- (1) Operating keys
- (2) Air vent
- (3) Hand piece
- (4) Lower cover
- (5) Anti-overflow electrode
- (6) Temperature sensor
- (7) Grinding mill
- (8) Blade
- (9) Intensive Coupler
- (10) Cup body

11 水位刻度线（刻于杯体内）

12 电源插座

配件（各 1 件）



电源线



量杯

电源线

量杯

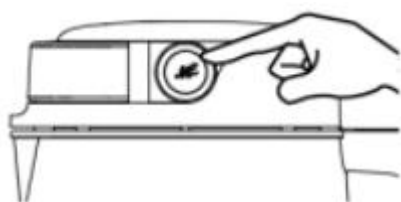
温馨提示

○提手可旋转，放下提手时，需按提手按钮（如图一）。

○请取出杯体内所有物体。

○请按图二安装拧紧劲磨器，确保无松动后再进行制浆。请根据文字提示安装/拆卸，以免被刀片割伤。

○严禁不安装劲磨器使用



图一

图一

11 water level tick mark (engraved in the cup body)

12 power socket

Accessories (1 piece each)



电源线



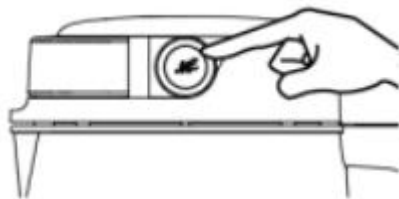
量杯

Power cord

Measuring cup

Reminder

1. The handle can be rotated. When the handle is put down, it needs to press the handle button (as shown in figure 1).
2. Please take out all the objects in the cup.
3. Please install tightening grinder as shown in figure 2 to ensure no loosening before pulping. Please install/disassemble according to the instructions so as to avoid cutting by the blade.
4. It is strictly forbidden to install a grinder to use.



图一

Figure I



图二

快速使用指南



①洗

机器内壁及刀头

②放食材和水

加水至上下水位刻度线之间

③合

合好机头

④插

插紧电源

⑤按

按“选择”键选择功能再按“启动”键开始制浆

幂制豆浆

选择

第一步

启动

取消

第二步

功能及食谱

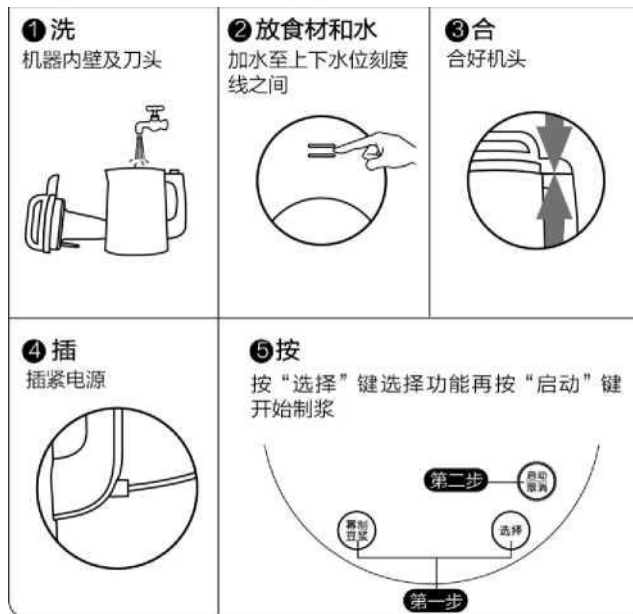
请使用本产品配置的量杯量取食材，请加水至上下水位刻度线之间（食谱有明确水量的按食谱要求）。

食材量中的 1 杯指 1 平杯



Figure 2

Quick Use Guide



(1)Wash

Machine inner wall and knife head

(2) Store Food and water

Add water between upper and lower water level tick mark

(3) Close

Close well the handpiece

(4) Insert

Insert in the power supply tightly

(5)Press

Press "Select" button to select function and press "Start" button to start pulping

Secret Soybean Milk

Select

First step

Start-up

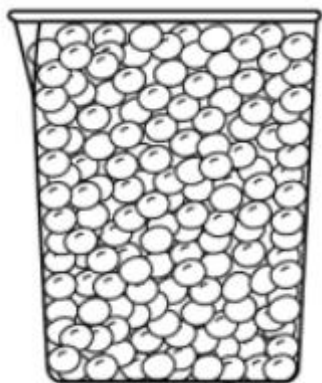
Cancel

Step 2

Functions and recipes

Please use the measuring cup of this product to take food. Please add water to the tick mark between the upper and lower water levels (the recipe has a specific amount of water according to the requirements of the recipe).

One cup in the ingredients of food means one flat cup

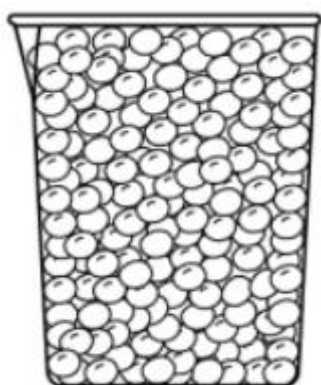


温馨提示

- 大块食材请处理成花生粒大小。
- 糯米粘性大，黑豆、黑米、核桃仁、红枣、葡萄干等属于不易起浆沫的食材，请严格按食谱加入，否则会引起报警。
- 所有热饮完成后会自动进入保温。
- 养生浆、代餐、百花浆、猴菇浆、薏米浆功能推荐使用九阳对应料包。

产品型号：DJ13E-Q15

功能	食谱	食材量
养生浆	黄精芝麻浆	黄豆 1/5 杯，桑葚 5 颗，制黄精、黑芝麻、黑豆、大米、燕麦片少许，水位加至最低水位线
	干姜红枣浆	黄豆 1/5 杯，去核红枣 4 颗（掰碎），干百合、燕麦、干姜少许，水位加至最低水位线
代餐	女士代餐	薏米 1/10 杯，燕麦 1/10 杯，黑芝麻 1/10 杯，山药 1/10 杯，红豆 1/5 杯，去核红枣 2 颗（掰碎），茯苓少许，水位加至上下水位线之间
	男士代餐	燕麦 1/10 杯，黑芝麻 1/10 杯，山药 3/10 杯，核桃仁 2 瓣（掰碎），黑豆 1/5 杯，南瓜子仁、芡实、枸杞少许，水位加至上下水位线之间
	固本八珍	红豆 1/5 杯，山药 3/10 杯，黑芝麻 1/10 杯，燕麦 1/5 杯，核桃仁 2 瓣（掰碎），去核红枣 2 颗（掰碎），枸杞、南瓜子仁少许，水位加至上下水位线之间



Reminder

1. Large bulk ingredients please should be processed into peanut grain size.
2. Glutinous rice is sticky. Black beans, black rice, walnut kernels, red dates and raisins are not easy to starch. Please add them strictly according to the recipe, otherwise it will cause alarm.
3. All hot drinks will enter the heat preservation automatically after finished.
4. The functions of health pulp, substitute meal, 100-flower pulp, monkey mushroom pulp and coix milk are recommended to use Joyoung corresponding material package.

Product model: DJ13E-Q15

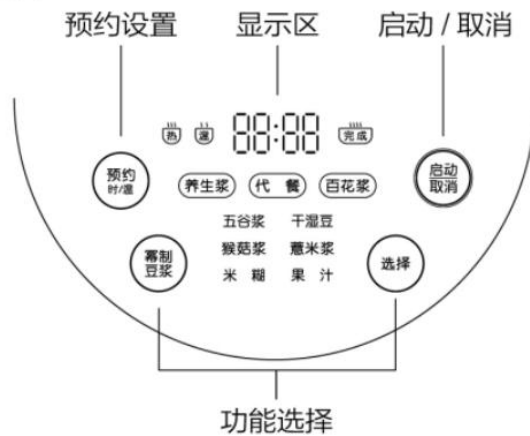
Function	Recipe	Ingredient Quantity
Health Pulp	Polygonatum sesame pulp	Soybean 1/5 cup, mulberry 5, make polygonatum, black sesame, black bean, rice, oatmeal a little, water level to the lowest level
	Dried ginger jujube pulp	1/5 cup soybeans, 4 cored dates (broken), dried lilies, oats, ginger a little, water level to the lowest level
Meal Replacement	Ladies' Substitution	Coix 1/10 cup, oat 1/10 cup, black sesame 1/10 cup, yam 1/10 cup, red beans 1/5 cup, 2 cored dates (broken), Poria cocos a little, water level between the upper and lower water levels.
	Men's substitute	Oats 1/10 cup, black sesame 1/10 cup, yam 3/10 cup, walnut 2 petals (broken), black beans 1/5 cup, pumpkin seeds, scutellaria, wolfberry a little, water level between the upper and lower water levels.
	enhance body eight treasures	Red bean 1/5 cup, yam 3/10 cup, black sesame 1/10 cup, oat 1/5 cup, walnut 2 petals (broken), cored dates 2 (broken), wolfberry, pumpkin seeds a little, water level between the upper and lower water levels.

功能	食谱	食材量
百花浆	百花豆浆	黄豆 2/5 杯，玫瑰 5 朵，茉莉 5 朵，洛神花 1 朵，甘草、燕麦片、大米少许，水位加至最低水位线
五谷浆	五谷豆浆	700mL~1000mL: 干黄豆 3/10 杯，干大米 3/10 杯 1000mL~1300mL: 干黄豆 1/2 杯，干大米 2/5 杯
干湿豆	干豆豆浆	700mL~1000mL: 干黄豆 7/10 杯 1000mL~1300mL: 干黄豆 1 杯
	湿豆豆浆	700mL~1000mL: 干黄豆 7/10 杯（放入水中充分浸泡） 1000mL~1300mL: 干黄豆 1 杯（放入水中充分浸泡）
猴菇浆	猴菇豆浆	小米 3/10 杯，大米不，燕麦片 1/10 杯，干猴菇、莲子、熟核桃、熟花生少许，水位加至最低水位线
薏米浆	薏米豆浆	赤小豆 1/5 杯，熟薏米 3/10 杯，糯米 1/10 杯，熟核桃 1/10 杯，熟花生、松子少许，水位加至最低水位线
米糊	纯米糊	700mL~1000mL: 干大米 2/5 杯 1000mL~1300mL: 干大米 1 杯
果汁	香蕉奶昔	香蕉 4 杯，纯牛奶 1 盒（250ml），纯净水 3 杯

使用方法

部件及附件

● 控制面板图



● 控制面板图

预约设置

显示区

启动/取消

○ 功能选择:

用于选择显示区的功能

○启动/取消:

用于启动或取消功能

○预约设置:

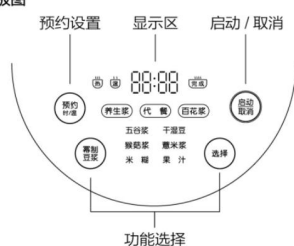
用于设置预约时间和温度

Function	Recipe	Ingredient Quantity
Hundred Flowers Pulp	Hundred Flowers Soybean Milk	Soybean 2/5 cup, rose 5, Jasmine 5, roselle 1, licorice, oatmeal, rice a little, water level to the lowest level
Five-grain Pulp	Five-grain soybean milk	700mL~1000mL: 3/10 cups of dried soybeans and 3/10 cups of dried rice 1000mL~1300mL: 1/2 cup of dried soybean and 2/5 cup of dried rice
Dry and wet beans	Dried soybean milk	700mL~1000mL: 7/10 cups of dried soybeans 1000mL~1300mL: Dried soybeans 1 cup
	Wet soybean milk	700mL~1000mL: 7/10 cups of dried soybeans (soaked in water) 1000mL~1300mL: 1 cup of dried soybean (soaked in water)
Monkey Mushroom Pulp	Monkey Mushroom Soybean Milk	Millet 3/10 cups, rice no, oatmeal 1/10 cups, dried monkey mushrooms, lotus seeds, ripe walnuts, ripe peanuts a little, water level to the lowest level
Coix Milk	Coix Milk	Red beans 1/5 cups, cooked Coix 3/10 cups, glutinous rice 1/10 cups, cooked walnuts 1/10 cups, cooked peanuts, pine nuts a little, water level added to the lowest water level
Rice paste	Pure rice paste	700mL~1000mL: 2/5 cups of dried rice 1000mL~1300mL: Dried rice 1 cup
Fruit juice	Banana Milkshake	Banana 4 cups, milk 1 box (250ml), water 3 cups

Usage method

Components and accessories

• 控制面板图



●Control panel chart

Reservation Settings

Display area

Start/Cancel

(1)Functional selection:

Used to select functions for display areas

(2)Start/Cancel:

Used to start or cancel functions

(3) Appointment settings:

Used to set appointment time and temperature

使用前说明

- 本产品仅限在中国大陆海拔 2000 米以下地区使用。使用地变更后，海拔相差 1500 米以上的，请插上电源，长按“启动/取消”键 3 秒。提示“嘀、嘀、嘀”且指示灯闪烁三次，即完成操作。（请注意！如果没有以上提示，请断电后重复操作）。
- 使用前请对机器进行清洗。
- 建议首次使用时选择豆类功能制作。

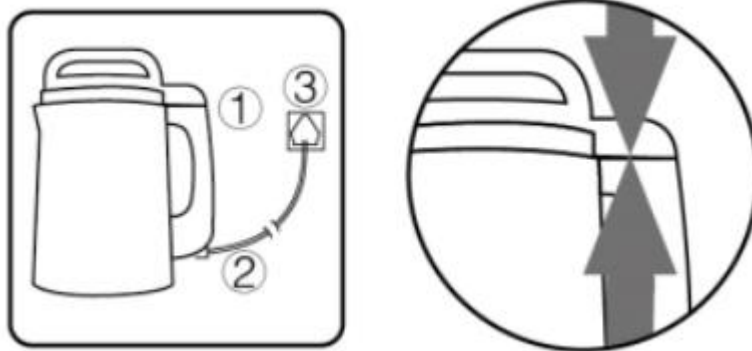
使用方法

●加入食材和水

按食谱加入清洗过的食材，加水至上下水位线之间。

●接通电源

请①将机头垂直放入杯体，②插上电源线，③接通电源，通电时提示“嘀”一声且灯全亮。（如左图）



Pre-use instructions

- (1) This product is only used in areas below 2000m above sea level in mainland China. If the altitude difference is more than 1500m, please plug in the power supply and press the "Start/Cancel" button for 3 seconds. The operation is completed when prompting "di, di, di", and flashing the indicator three times. (Attention, please! If not, please repeat the operation after power off.
- (2) Please clean the machine before use.
- (3) It is suggested that legumes be used for the first time.

Usage method

(4)Adding ingredients and water

Add the cleaned ingredients according to the recipe and add water between the upper and lower

water levels.

(5)Connect the power supply

Please (1) put the machine head vertically into the cup body, (2) plug in the power cord, and (3) turn on the power, when the power prompt "di" and the lamp is all on. (As shown on the left chart)

温馨提示

○请合上机头后压紧；食材较多时请摊平；请确保机头及强电耦合器安装到位。（如右图）
选择并启动功能

●选择并启动功能

选择功能：触按“功能选择”键选择功能，“嘀”一声，对应功能灯闪烁。
启动功能：触按“启动/取消”键启动功能，“嘀嘀”两声，对应功能灯亮，不再闪烁。

●制作完成

提示“嘀嘀…嘀嘀…”（持续约 15 秒后停止），对应功能灯闪烁。请拔下电源线，提起机头，准备饮用。

温馨提示

○本机具有自动保温的功能（保温功能见“功能及食谱”），保温时对应功能指示灯闪烁。

预约操作方法

- 选择功能（可预约功能：养生浆、代餐、百花浆、五谷、干湿豆、猴菇浆、薏米浆、米糊）
- 设置预约时间

触按“预约”键设置预约时间（可预约 3 小时～11 小时），每触按 1 次，预约时间增加 30 分钟。11:00 表示 11 小时后制作完成。


●设置预约温度

设置好预约时间后，约 5 秒无操作，提示“嘀”一声后，可触按“预约”键选择预约温度（温饮或热饮）

●启动预约

触按“启动/取消”键，提示“嘀”一声，进入预约。

●数码屏及制浆状态

00:00 	制作完成或保温结束
b	保温中
E1~EA	异常报警（请查看“异常报警提示”）

温馨提示

- 气温高于 30℃，预约时间请勿超过 8 小时。
- 预约时，请勿使用浸泡过的食材。
- 预约过程中请勿断电，否则请更换食材重新制作。
- 制作完成的提示时间与预约时间有偏差，属正常现象，请放心饮用。

保养和维护

- 清洗后，建议擦干或晾干后，再组装成整机存放。

- 请将产品存放于干燥通风的地方。

Reminder

Please Close the hand piece and press it tightly. Flatten it when there are more ingredients. Make sure the nose and strong coupler are installed in place. (as shown on the right)

●Select and Start Functions

Selection Function: Press the "Function Selection" button to select the function, and "Buck" a corresponding function light flickers.

Start-up function: Press the "Start/Cancel" button to start the function, "Buck" two tones, and the corresponding function lights are on, no longer flickering.

●Completion of production

Tip "Di Di ... Di Di..." (It lasts about 15 seconds and then stops). The corresponding function lamp flickers. Please unplug the power cord, lift the nose and prepare to drink.

Reminder

○This machine has the function of automatic heat preservation (see "Functions and recipes" for heat preservation function), and the corresponding function indicator flashes during heat preservation.

Appointment operation method

●Selection Functions (Appointment Functions: Health Pulp, Substitute, Hundred Flowers Pulp, Five Cereals, Dry and Wet Beans, Monkey Mushroom Pulp, Coix Milk, Rice Paste)

●Setting up the appointment time

Press the "appointment" button to set the appointment time (about 3 hours 11 hours). The appointment time will be increased by 30 minutes for each touch. 11:00 means that it will be finished in 11 hours.

●Setting appointment Temperature

After setting the appointment time, there is no operation for about 5 seconds. When prompted to "beep", you can press the "reservation" button to select the appointment temperature (warm drink or hot drink).

●Initiating appointment

Press the "Start/Cancel" button, prompt "Buck" to enter the reservation.

●Digital screen and pulping status

00:00 

Completion of production or end of heat preservation

b

In heat preservation

E1~EA

Abnormal alarm (see "Abnormal alarm prompt")

Reminder

○The temperature is higher than 30 and the appointment time should not exceed 8 hours.

○Do not use soaked ingredients when making an appointment.

○Do not turn off the electricity during the appointment process, otherwise please change the ingredients and make a new one.

○It is a normal phenomenon that there is a deviation between the reminder time and the appointment time when the production is completed. Please be assured to drink.

Maintenance and maintenance

○After cleaning, it is recommended to wipe-dry or air-dry, then assemble into a whole machine for storage.

○Please store the product in a dry and ventilated place.

温馨提示

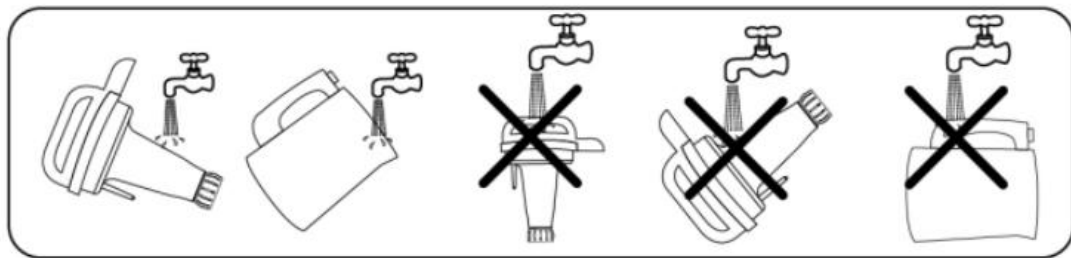
- 请勿放入消毒柜或烘干机中消毒、烘干。
- 如果制装后，杯体内部等不锈钢表面产生局部变色、发蓝，属正常现象，对人体无害，请放心饮用。（食材中的磷酸离子与钙、镁等离子，在一定温度条件下结晶导致发蓝，可用食醋擦拭去除。）
- 清洗后的机头请擦干或晾干后，再放于杯体内，以免产生异味。

清洗及收纳

- 待机器冷却后，请及时清洗，擦干或晾干后存放于干燥通风处。

温馨提示

- 请勿用钢丝球清洗机器。建议用热水加清洁剂浸泡后清洗。



Reminder

- Do not put it in the sterilizing cabinet or dryer to disinfect and dry.
- If after installation, the stainless steel inside the cup has local discoloration and blueness, which is normal and harmless to human body, please rest assured to drink. (The phosphoric ion and calcium, magnesium plasma in food materials crystallize at a certain temperature, resulting in blueness, can be wiped off with vinegar.)
- After cleaning, please wipe-dry or air-dry the handpiece, and then put it in the cup body to avoid odor.

Cleaning and acceptance

- When the machine is cooled, please clean it in time, wipe dry or air dry, and store it in a dry and ventilated place.

Reminder

- Do not use steel ball to clean the machine. It is recommended to soak in hot water with detergent before cleaning.

机型规格参数

- 执行标准：Q/3700YJY002-2016
- 额定电压：220V
- 额定频率：50Hz

产品型号	额定功率/ 电机功率	容量范围	净重	产品尺寸（长×宽×高）
DJ13E-Q15	1300W/ 210W	700mL～ 1300mL	2.6kg	233×180×293mm

安全注意事项



警告
对可能导致人员危险、重伤、重大财产损失的风险要警惕。



注意
对可能导致人员受伤或物品损害的风险要关注。



表示“禁止”，不能进行的内容。



表示“强制”，务必执行的内容。

- 为防止触电、火灾、烫伤等事故，请遵守以下内容。

警告



- 杯体、刀片、防溢电极、温度传感器请及时清洗干净，刀片刃口锋利，取出、擦拭、清洗时小心割伤，可佩戴保护手套。



- 产品在煮浆时、工作完成后冷却前，杯体内部、下盖、刀片等部件温度较高，请勿触摸以免烫伤。

注意



Model Specification Parameters

- Implementation criteria: Q/3700YJY002-2016
- Rated voltage: 220V
- Rated frequency: 50Hz

Product type	rated power/ Motor Power	Capacity Range	Net Weight	Product Size (Length× Width× High)
DJ13E-Q15	1300W/ 210W	700mL~ 1300mL	2.6kg	233×180×293mm

Safety precautions



Warning

Be alert to the risks that may result in danger to personnel, serious injury and heavy property losses.



Be careful

Pay attention to the risks that may result in injury to people or damage to goods.



It means "prohibited" content that cannot be carried out.



It means "compulsory" that must be implemented.

- In order to prevent electric shock, fire, scald and other accidents, please observe the following contents.

Warning



- Cup body, blade, spill-proof electrode and temperature sensor should be cleaned in time. The blade edge is sharp. Careful cuts should be taken out, wiped and cleaned. Protective gloves can be worn.



- During pulping and before cooling after work, the temperature of the inner part, lower

cover and blade of the cup is higher. Please do not touch them to avoid scalding.

Be careful



- Do not use wet hand to plug and pull the power cord in case of electric shock.
- In the pulping process, do not lift the handpiece or move the product quickly, avoid being scalded by steam, or cause food overflow leading to scald, electric shock and other accidents.
- Do not use the nose to lift the whole machine, so as not to slide the cup.
- Do not use damaged power lines or plugs to prevent accidents or fires caused by electric shock or short circuit. If the power cord is damaged, it must be replaced by purchasing special power cord from Joyoung after-sale service department.
- Do not add hot water pulping above 70 C to avoid affecting the taste or causing abnormal pulverization and slurry overflow.
- Pulping is not finished, please do not drink. Uncooked soybean milk is harmful to human body after drinking.
- Do not immerse the machine head or cup body in liquid, do not water the machine head, air vent, strong coupler, power socket, bottom of the cup body do not enter water. If water enters, please suspend use or dry, dry and reuse, so as not to cause short circuit or electric shock.



- Care should be taken of children to ensure that they can't play and get close to the product, so as to avoid personal injury caused by scald or misoperation.
- Accompanied by experienced guardians or coaches, the product can only be used by people with abnormal or no independent behavior ability.
- Before using, please make sure that the local power supply should be in accordance with the power supply indicated in this product, otherwise, the product will be damaged or fire will occur.
- please operate on a stable horizontal table and stay away from the edge of the table to prevent collision.
- Do not use this product under or near curtains and other combustible materials (such as under the closet), or it may cause fire.
- The handpiece is buckled vertically to the cup body, and the power cord is inserted into the power socket. Make sure that it is installed in place to prevent loosening, power off or overheating.
- When the product works, keep a certain distance from the charged objects such as sockets, so that the plug is in the reachable range and away from inflammable and explosive articles, and the grounding wire of the power socket must keep good grounding.
- After the product starts to work, if power failure or other abnormalities occur, please pay attention to the replacement of food materials and re-manufacture, otherwise it will cause problems such as paste, slurry overflow, alarm and so on.
- After the production is completed, please first power off, remove the nose and then pour the slurry, in order to avoid the nose slipping or splashing of drinks, resulting in product damage or scald.
- The temperature of the drinks just made is higher. Please use heat-resistant utensils to keep them safe and prevent scalds caused by spilling drinks.
- If you need to filter, please pay attention to the residue attached to the filter and other high temperature. When cleaning the filter, do not pay attention to people and safety, prevent the residue splashing causing scald.

使用提示

- 本产品仅适用于家庭使用，请勿用于商业用途。
- 首次使用时（含自适应后的首次使用），制浆时间可能延长。
- 部分食材含天然色素，可能造成下盖、防溢电极染色，属正常现象，不影响饮品，请放心饮用无损健康。
- 为充分粉碎释放营养，机器打浆时出现间歇性忽快忽慢的声音，属正常现象。
- 请勿长时间连续制浆，否则电机可能启动自动保护功能，电机暂时不工作，待电机完全冷却后才能正常使用。
- 制浆完成后，应间隔 8 分钟以上再进行下一次制浆，否则将影响产品的使用寿命。
- 婴儿、肾功能衰竭及肠胃功能弱的人群，应酌情选择低浓度豆浆或减少饮用量。
- 保温时，电机有搅动属于正常现象，可断电后准备饮用。

故障分析及排除

故障	原因说明	对策
指示灯不亮	机头没放正	重新放正机头
	电源线未插好	电源线插到底
指示灯亮、 机器不工作	未选择功能	选择相应的功能
	未加水或加水太少	加加水至上、下水位刻度线之间
	温度传感器故障	送当地售后服务部维修
电机工作不停	机头内部进水	送当地售后服务部维修
加热不停	未加食材	按说明书食谱用量要求加入食材
	内部进水	送当地售后服务部维修
	处于正常加热	等待几分钟
按键无反应	断电后系统未复位	断电 3 分钟后再通电使用
	机器自身故障	送当地售后服务部维修
食材不碎、 溢锅	选错功能	选择正确的功能
	食材太多或太少	按说明书食谱用量要求加入食材
	机器自身故障	送当地售后服务部维修
糊锅	杯体内部未清洗干净	将杯体内部清洗干净
	加入食材太多	按说明书食谱用量要求加入食材
工作时间过长， 无其他异常	水温过低	使用温水
	选错功能	选择正确的功能

Use Tips

- This product is only suitable for household use, not for commercial use.
- Pulping time may be prolonged during the first use (including the first use after self-adaptation).
- Some food materials contain natural pigments, which may cause dyeing of lower cover and spill-proof electrodes. It is a normal phenomenon and does not affect drinks. Please rest assured that drinking does not damage health.
- In order to fully crush and release nutrients, it is a normal phenomenon that intermittent rapid and slow sounds occur during beating.
- Do not pulp continuously for a long time, otherwise the motor may start the automatic protection function, and the motor will not work temporarily, until the motor is completely cooled before normal use.
- After pulping is completed, the next pulping should be carried out at intervals of more than 8 minutes, otherwise the service life of the product will be affected.
- For infants, people with renal failure and gastrointestinal weakness, low-concentration soymilk should be selected as appropriate or consumption should be reduced.
- When insulating, the motor is agitated, which belongs to the normal phenomenon. It can be ready for drinking after power failure.

Fault analysis and troubleshooting

Fault	Reason explanation	countermeasure
The indicator is not on	The handpiece is not aligned.	Re-align the handpiece
	The power cord is not plugged in properly	Plug the power cord to the bottom
The light is on, but the machine does not work.	Unselected function	Choose the appropriate function
	No water or too little	Add water between upper and lower water level scales
	Temperature sensor failure	Maintenance to local after-sales service department
The motor works continuously	Internal water intake of nose	Maintenance to local after-sales service department
Heating without interruption	No ingredients added	Add ingredients according to instructions
	Internal water intake	Maintenance to local after-sales service department
	Heating normally	Wait a few minutes
Keyboard no response	System not reset after power failure	Power off for 3 minutes before switching on
	Machine failure	Maintenance to local after-sales service department
The ingredients are not broken. Overflow pan	Error Selection Function	Choose the right function
	Too much or too little food	Add ingredients according to instructions
	Machine failure	Maintenance to local after-sales service department
Paste pot	The inside of the cup is not cleaned.	Clean the inside of the cup
	Too many ingredients	Add ingredients according to instructions
Working hours are too long. No other abnormalities	Water temperature is too low	Use warm water
	Error Selection Function	Choose the right function

异常报警提示

提示方案	原因说明		建议对策
所有灯闪 1 次，同时响 1 声，间隔 3 秒循环	E1	无水报警	请参照杯体水位线正确添加食材和水或送售后服务维修
所有灯闪 2 次，同时响 2 声，间隔 3 秒循环	E2	初始水温过高报警	请确认初始水温不要高于 70℃或送售后服务维修
所有灯闪 3 次，同时响 3 声，间隔 3 秒循环	E3	防溢异常报警	请按说明书正确添加食材和水或送售后服务维修
所有灯闪 4 次，同时响 4 声，间隔 3 秒循环	E4	加热超时报警	请按说明书正确添加食材和水或送售后服务维修
所有灯闪 5 次，同时响 5 声，间隔 3 秒循环	E5	输入电压异常	重新插电确认是否正常或送售后服务维修
所有灯闪 6 次，同时响 6 声，间隔 3 秒循环	E6	过零信号丢失报警	
所有灯闪 7 次，同时响 7 声，间隔 3 秒循环	E7	通讯异常报警	
所有灯闪 8 次，同时响 8 声，间隔 3 秒循环	E8	温度检测异常报警	送售后服务维修
所有灯闪 9 次，同时响 9 声，间隔 3 秒循环	E9	食材过多或电机温度过高	请按说明书正确添加食材和水或送售后服务维修
所有灯闪 10 次，同时响 10 声，间隔 3 秒循环	EA	主板温度检测异常	送售后服务维修

Abnormal alarm warning

Tip scheme	Reason explanation		Suggested Countermeasures
All the lights flashed once and sounded at the same time, 3s apart.	E1	Anhydrous alarm	Please refer to the cup water level line to add food and water correctly or after-sale service maintenance.
All lights flash twice and sound twice at intervals of 3s.	E2	Alarm for Initial Water Temperature Excess	Please make sure that the initial water temperature is not higher than 70 C or after-sale service maintenance.
All lights flash three times and sound three times at intervals of 3s.	E3	Anti-overflow Abnormal Alarm	Please add food and water correctly according to the instructions or after-sales service maintenance
All lights flashed four times and sounded four times at the same time, 3s apart.	E4	Heating overtime alarm	Please add food and water correctly according to the instructions or after-sales service maintenance
All lights flashed five times and sounded five times at intervals of 3s.	E5	Abnormal input voltage	Re-plug in to confirm normal or after-sales service maintenance
All lights flashed six times and rang six times at a time interval of 3s.	E6	Zero-crossing signal loss alarm	
All lights flashed 7 times and sounded 7 times at the same time, with 3s interval.	E7	Communication Abnormal Alarm	
All lights flashed 8 times and sounded 8 times at the same time, with 3s interval.	E8	Temperature Detection Abnormal Alarm	After-sale Service Maintenance
All lights flash 9 times and ring 9	E9	Too much food or too	Please add food and water correctly

times at 3 seconds interval.		high motor temperature	according to the instructions or after-sales service maintenance
All lights flash 10 times and sound 10 times at the same time. Cycle 3 seconds apart.	EA	Abnormal Temperature Detection of Main Board	After-sale Service Maintenance

温馨提示

- 如问题不能解决，切勿私自拆卸机器，请送当地售后服务部进行维修。
- 以上内容如因型号或零部件变更与实物不符，请以实物为准，恕不另行通知，敬请谅解！

食品接触材料信息

请根据说明书要求正常使用本产品。本产品符合相应食品安全国家标准要求，食品接触材料及其执行标准的符合性信息说明如下：

食品接触用材料		执行标准	符合标准情况
金属	不锈钢 06Cr19Ni10（钢杯体、金属下盖、螺钉、精磨器/劲磨器等）	GB 4806.9-2016	符合
	不锈钢 12Cr17Ni7（刀片）	GB 4806.9-2016	符合
	不锈钢 14Cr17Ni2（电机轴）	GB 4806.9-2016	符合
塑料	PP（塑料下盖等）	GB 4806.7-2016	符合
	PC（料斗上盖板等）	GB 4806.7-2016	符合
	PA（M5 螺母内嵌件）	GB 4806.7-2016	符合
橡胶（密封圈等）		GB 4806.11-2016	符合

●本系列产品包含以上食品接触材料，部分机型可能不含个别材料，以实际产品为准！

有害物质限制使用标识表

部件名称	有害物质					
	铅（Pb）	汞（Hg）	镉（Cd）	六价铬（Cr(VI)）	多溴联苯（PBB）	多溴二苯醚（PBDE）
橡胶件（密封垫、轴密封等）	○	○	○	○	○	○
温度传感器	○	○	○	○	○	○
不锈钢结构件（钢杯体、金属下盖、电机轴等）	○	○	○	○	○	○
与食品接触标准件（合盖螺钉、锁刀片螺母等）	○	○	○	○	○	○
电极	○	○	○	○	○	○
非阻燃塑料结构件（外壳、装饰件等）	○	○	○	○	○	○
电热器	○	○	○	○	○	○
温控器	○	○	○	○	○	○
其它金属结构件（外壳等）	○	○	○	○	○	○
阻燃塑料结构件（电机支架、插座、耦合器等）	○	○	○	○	○	×
其它标准件（锁附手柄螺钉等）	○	○	○	×	○	○
电机、电源线、印刷线路板组件（PCB 板、电容、变压器、线束等）	×	○	○	○	○	×

○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求之下。

×：表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 GB/T26572 规定的限量要求。“×”的部件表明，由于目前全球的技术和工艺水平限制而无法实现非环保类物质或元素的完全替代，后续随着技术上的改进将逐步改进。

*：表示仅部分型号产品含该部件。

Reminder

○ If the problem cannot be solved, do not dismantle the machine without permission. Please send it to the local after-sales service department for repair.

○ If the above content is not in conformity with the real object due to the change of model or parts, please take the real object as the criterion, without further notice, please forgive me!

Food Contact Materials Information

Please use the product normally according to the instructions. This product meets the requirements of the corresponding national food safety standards. The information on the conformity of food contact materials and their implementation standards is as follows:

Material for Food Contact		Implementation criteria	Compliance with standards
Metal Metal	Stainless steel 06Cr19Ni10 (steel cup body, metal lower cover, screw, grinder/grinder, etc.)	GB 4806.9-2016	Y
	Stainless steel 12Cr17Ni7 (blade)	GB 4806.9-2016	Yes
	Stainless steel 14Cr17Ni2 (motor shaft)	GB 4806.9-2016	Yes
Plastic	PP (plastic lower cover, etc.)	GB 4806.7-2016	Yes
	PC (hopper top cover, etc.)	GB 4806.7-2016	Yes
	PA (M5 nut insert)	GB 4806.7-2016	Yes
Rubber (sealing ring, etc.)		GB 4806.11-2016	Yes

● This series of products contain the above food contact materials, some models may not contain individual materials, based on actual products!

Hazardous Substances Restricted Use Identification Table


Part name	有害物质					
	plumbum (Pb)	mercury (Hg)	cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ether (PBDE)
Rubber parts (gaskets, shaft seals, etc.)	○	○	○	○	○	○
Temperature sensor	○	○	○	○	○	○
Stainless steel structural parts (steel cup body, metal lower cover, motor shaft, etc.)	○	○	○	○	○	○
Standard parts in contact with food (cover screw, lock blade nut, etc.)	○	○	○	○	○	○
electrode	○	○	○	○	○	○
Non-Flame Retardant Plastic Structures (Shells, Decorations, etc.)	○	○	○	○	○	○
Electric heater	○	○	○	○	○	○
Thermostat	○	○	○	○	○	○
Other Metal Structures (Shells, etc.)	○	○	○	○	○	○
Flame Retardant Plastic	○	○	○	○	○	×

Structural Components (Motor Bracket, Socket, Coupler, etc.)						
Other standard parts (lock handle screw, etc.)	○	○	○	×	○	○
Motors, power lines, PCB components (PCB boards, capacitors, transformers, wiring harnesses, etc.)	×	○	○	○	○	×

○ : It indicates that the content of the harmful substance in all homogeneous materials of the component is under the limit stipulated by GB/T 26572.

× : It indicates that the content of the toxic and harmful substance in at least one homogeneous material of the part exceeds the limit specified in GB/T 26572. The component of '*' indicates that the complete substitution of non-environmental protection substances or elements can't be realized due to the limitation of current global technology and technology level, and the follow-up will be improved gradually with the improvement of technology.

*: It means that only part of the model products contain this part.

 <p>Harmful Substances Limited Use Marks</p>	<p>Environmental protection service life of 10 years: indicating that the harmful substances contained in this product will not leak or mutate, and the normal use of this product under the circumstances described in the product description will not cause serious pollution to the environment or cause serious damage to its person and property.</p> <p>Arrow circle sign: indicates that the product can be recycled. Should not be discarded at will after exceeding the service life or failing to work properly after maintenance, please refer to the regular recycling channels and enterprises qualified to dispose of waste electrical and electronic products. For the correct disposal methods, please refer to the relevant national or local regulations on the disposal of used electrical and electronic products.</p>
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●The above labels are implemented in accordance with the requirements of China's Harmful Substances Restriction Management Measures and its supporting standard SJ/T11364. Long-term use of this product will not cause harm to human body, please rest assured that use.

售后服务

服务条款

- 本产品执行全国新三包规定，整机包修 1 年。三包有效期自开具发票之日计算，三包范围仅限家庭使用。
- 购机发票作为产品三包凭证。
- 九阳用户尊享产品服务过程中的免费保洁、保养、检测服务。

非三包范围

- 消费者因搬运、使用、维护、保管不当造成产品损坏；
- 非我公司指定的维修点安装、维修造成损坏的（包括消费者自行安装或拆卸修理的）；
- 无有效发票或购买证明的，且无法证明属于三包期内的；
- 发票与实物不符或涂改的；
- 因不可抗拒的自然灾害造成损坏的；
- 超过三包期的；
- 使用环境（如电压、湿度、温度、通风条件等）不符合产品说明书的表述，造成损坏的；
- 超出九阳上门服务范围的，顾客要求必须上门的。

服务网点查询

- 请在微信中搜索“九阳”并关注，进入后点击右下方的“我”，然后选择“网点查询”进入查询即可。
- 请登录九阳网络客户服务中心 <http://kf.joyoung.com> 查询。
- 请拨打九阳阳光服务热线：400-6186-999 查询。

After-sale service

Terms of Service

- This product carries out the new three guarantees regulation of the whole country, and the whole machine warranty is 1 year. The validity period of three packages is calculated from the date of invoice issuance. The scope of three packages is limited to family use.
- The purchase invoice is used as the certificate of three packages of products.
- Joyoung users enjoy free cleaning, maintenance and testing services in the process of product service.

Non-triple guarantees scope

- Consumers cause product damage due to improper handling, use, maintenance and storage.
- Damage caused by installation and maintenance at maintenance points other than those designated by our company (including self-installation or disassembly repair by consumers);
- If there is no valid invoice or purchase certificate, and it cannot be proved to be within the three guarantee period;
- The invoice is inconsistent with or altered in kind;
- Damage caused by irresistible natural disasters;
- Over the three warranty period;
- The use environment (such as voltage, humidity, temperature, ventilation conditions, etc.) does

not conform to the description of the product instructions and causes damage.

- Customers who exceed the scope of Joyoung's door-to-door service are required to come to the home.

Service Network Point Query

- Please search "Joyoung" in the WeChat and pay attention to it. After entering, click "I" in the bottom right, and then select "Network Query" to enter the query.
- Please log in to Joyoung Network Customer Service Center <http://kf.joyoung.com> for inquiry.
- Please call Joyoung Sunshine Service Hotline: 400-6186-999 for enquiries.