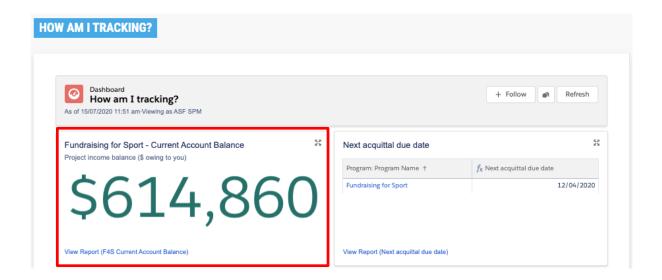


GRANT PAYMENTS

How can I check my Sports Foundation account balance?

You can check how much is owing to you at any time your portal. On your home page, there is a "How Am I Tracking" section, and one of the displays is a Current Account Balance.



How can I access the money I've raised?

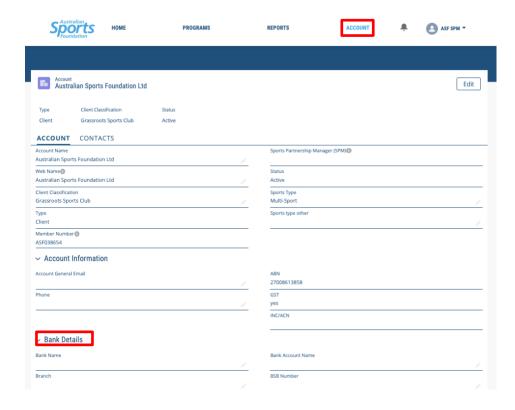
This is an automatic process, so you don't need to do anything. Generally we pay out donations on the 15th of every month via a grant round. However during Covid-19 we are making twice monthly grant payments as per the following schedule:

- Donations processed 1st-15th of the month will be paid out on the last working day of that month; and
- Donations processed 16th- last day of the month will to be paid out on the
 15th of the following month.



Can I review/edit bank account details for my payments?

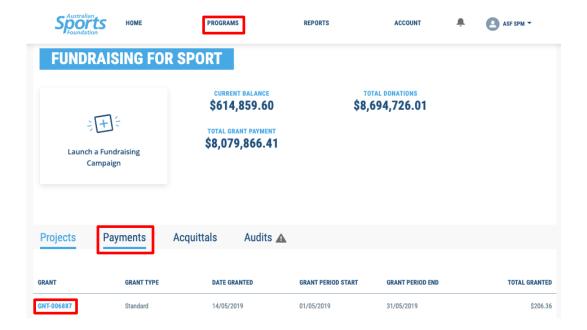
Yes, this can be done in the Account section of your portal.



How do I know if a payment has been made to my bank account?

Each time we make a payment, all fundraiser contacts will be sent an email notification.

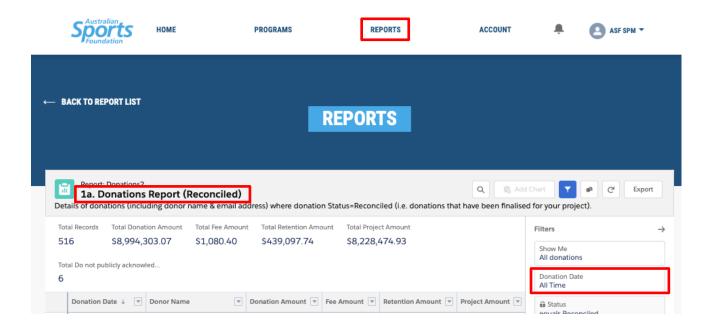
You can review details of the payment in your portal.





How can I tell what donations were included in a payment?

Each payment we make to your account will be recorded in your portal, including a start and end date. These dates can be used to create a donation listing in the Reports section of your portal.

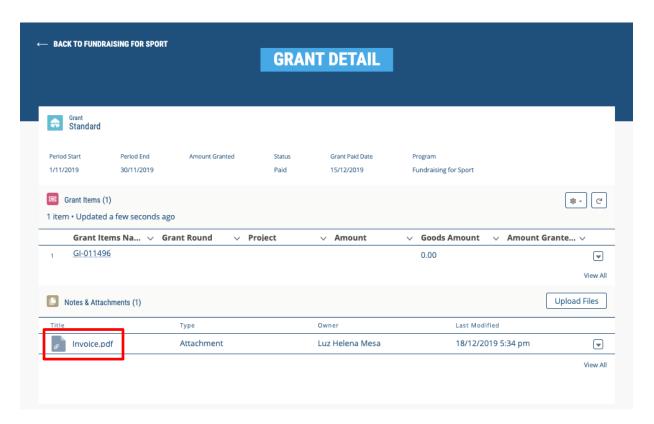




Does the Sports Foundation include GST in payments?

Our payments are a taxable supply, so if your organisation is registered for GST we will add 10% when remitting funds to your bank account.

GST registered organisations will find a recipient created tax invoice (RCTI) in the Payments section of their portal. This will help in passing on the GST portion of payments to the ATO.



Are there any circumstances when I wouldn't receive my payment?

We may hold payments if you have breached the terms of our agreement or if you have failed to complete an acquittal or expense report on time.

In either circumstance we would hold the funds for your campaign and work with you to fix the issue, so you could be eligible to receive payments again.