

CRA MEMBER BENEFITS



BUSINESS INFORMATION

MEMBERSHIP LIAISON OFFICER

An annual visit that provides advice and help with best practice.

VEHICLE MANUFACTURER NETWORKS

Holden, Hyundai, Suzuki, Mitsubishi and Mazda authorised repairer networks
- applies to CRA Licensed Collision Repairers only.

VEHICLE REPAIR REFERENCE MANUAL

The purpose of this document (VRRM) is to describe the LTNZ's requirements to our repairers and cover the requirements for repairs.

DISPUTES

We provide a mediation service between repairers and customers.

WEBSITE

Our website www.collisionrepair.co.nz promotes our industry and has the ability to locate all members shops with a link to individual members company websites if available. The website also lists the benefits of belonging to the CRA, shows upcoming industry events and is a source of helpful forms, documents and information.

PROMOTIONAL MATERIAL

We have a large range of promotional material eg. Flags, seat covers, signage, glove box folders.

PANELTALK

We produce a trade magazine specifically for our industry. 'PanelTalk' is published six times a year and covers local and international news and technology within the industry. Check out the PanelTalk website www.paneltalk.co.nz which also delivers the online version.

STRUCTURAL REPAIR CODE OF PRACTICE

This code of practice has been developed by mutual agreement by the following stakeholders – NZ Transport Agency, Collision Repair Association, Motor Trade Association, Motor Industry Association, Repair Certifiers Association. This initiative was created as a result of the NZTA's VSAG (Vehicle Safety Advisory Group) and their concerns over the safety of in-service structural repairs.

CRA GUARANTEE LTD

This scheme is exclusive to CRA members and for a nominal annual fee, members can offer their customers the added security of our Guarantee.

BUSINESS INFORMATION (cont'd)

APPRENTICESHIPS

We can help you with your apprenticeship training. We have continual contact with MITO and can also offer assistance with assessments.

SPONSORED APPRENTICESHIPS

Members can apply for this scholarship (1 Panel and 1 Paint awarded per year). We will fund the apprenticeship fees and progress mentoring for the duration of the apprenticeship up to 4 years.

LOBBYING

National level lobbying is undertaken with Insurance Companies, work providers, government agencies and training providers.

WALL PLANNER

We provide this free of charge to all members annually.

FACEBOOK

CRA has a Facebook page, take a look at it and also share it with your family and friends so we can raise the awareness of CRA within the public - www.facebook.com/nzcollisionrepairassociation/

RELATIONSHIP BUILDING

Relationships with industry suppliers and manufacturers is maintained ensuring we are kept continually up to date with all new developments. This is communicated to members through our trade magazine 'PanelTalk'.

THE APPROVED 2005 GUIDELINES FOR THE AUTOMOTIVE REFINISHING INDUSTRY (revised 2018)

Provided to all members to assist in protecting the safety and health of personnel involved in automotive refinishing.

BUSINESS NETWORKING / SOCIAL

ANNUAL CONFERENCE

Provides a high calibre of speakers (local and overseas) and includes presentations on industry, business generic and entertaining/motivational topics.

ROADSHOWS

Brought to the regions (3 times per year) providing educational information.

LOCAL EVENTS

Various events are held including golf days, fishing tournaments, bowling nights, estimating evenings and trade displays.

BUYING PRIVILEGES

BUYING GROUP

Free membership to a buying group offering excellent discounts from many different suppliers.

TRAINING

I-CAR NZ training courses, offering members 15% discount on all courses.

FIRST AID AND MENTAL HEALTH

Discounted training courses and first aid kit supplies.

INSURANCE

Nationwide Insurance Scheme tailored for the Collision Repair Industry.

COMPLIANCE

Hazardous area compliance services.

MYSTERY SHOPPER

Benchmark your customer service standards through Mystery Shopper.

WAGES

Discounted web-based payroll services.

STAFF HEALTH CHECKS

Special offer for hearing, lung function and vision checks. Pre-employment and employment exit health checks can be offered.

HR ADVICE

Free 30 minutes of HR advice for an employment matter.

ACCOMMODATION

Discounted nationwide accommodation throughout New Zealand.

FUDGE

Various options available for treat size or gift boxes.

AVOIDING BAD DEBTS

Debt collection services.

EFTPOS

Special rates from a specialist Eftpos terminal provider.

HEALTH INSURANCE

Discounted plans through a major health insurer.

MOBILE PLANS / PHONES / BROADBAND PACKAGES

Exclusive discounts available.

KYND WELLNESS APP

Complimentary access to an app that's been developed by NZ Doctors and is an exciting and easy way to improve your wellbeing.

TEMPLATES

HOURLY RATE CALCULATION

We can help you improve your business systems, a template is available for you to calculate your hourly rate. Free of charge help is available if required.

HEALTH & SAFETY PROGRAMME

This online programme has been specifically designed for our members. It is easy to access and use with plenty of helpful forms and templates.

EMPLOYMENT AGREEMENT PACKAGE

We provide free of charge an Employment Agreement template which includes any on-going updates. Also provided is a Drug and Alcohol Policy template as well as Training Bond agreement templates.

ENVIRONMENTAL MANAGEMENT PLAN

This template has been prepared to assist each company in specifically fulfilling their obligation under the Resource Management Act (RMA) and the Hazardous Substances and New Organisms Act (HSNO).

CUSTOMER SURVEY

We have developed an online customer survey which can be tailor-made for your business.

HAZARDOUS SUBSTANCES HEALTH & SAFETY TRAINING COURSE

Provide training course material to help you meet the requirements under the Health & Safety at Work (Hazardous Substances) Regulations 2017.

VEHICLE PRE-DELIVERY FORM

VEHICLE PRE-REPAIR INSPECTION FORM

RELIEF VEHICLE (COURTESY CAR) AGREEMENT