

Summary of Powerclub's Fees and Charges



Service	NSW	NSW	NSW	QLD	SA	ACT	VIC	VIC	VIC	VIC	VIC
	Ausgrid	Endeavour	Essential	Energex	SA Power	Evoenergy	Powercor	Citipower	United Energy	AusNet	Jemena
Paper Bill	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50
Special Meter Read*	\$11.96	\$41.25	\$96.06	\$11.28	\$15.62	\$36.50	\$52.76	\$33.50	\$24.94	\$21.48	\$36.89
Remote Special Meter Read	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	\$0.96	\$1.57	no charge
Manual Disconnection Fee	\$51.69	\$67.87	\$109.04	\$1.00	\$42.13	\$78.92	\$63.87	\$41.33	\$53.12	\$21.48	\$63.73
Remote Disconnection Fee	N/A	N/A	N/A	N/A	N/A	N/A	\$11.79	\$11.73	\$11.96	\$7.35	\$11.16
Manual Reconnection Fee	\$51.69	\$67.87	\$109.04	\$51.90	\$42.13	\$78.92	\$60.09	\$40.73	\$53.12	\$21.48	\$41.30
Remote Reconnection fee	N/A	N/A	N/A	N/A	N/A	N/A	\$11.79	\$11.73	\$11.96	\$7.35	\$11.16
Reconnection After Hours	\$117.89	\$76.56	\$140.95	\$78.32	\$99.66	\$100.04	\$265.38	\$189.87	\$94.26	\$386.92	\$65.64
Disconnection After Hours	\$117.89	N/A	\$140.95	N/A	\$99.66	N/A	N/A	N/A	N/A	N/A	\$83.68
Cheque Dishonour Fee	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge
Direct Debit Processing Fee	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil
Credit Card Processing Fee (Mastercard & Visa)	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil
Credit Card Processing Fee (AMEX)	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%
BPay from Bank Account	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge
BPay from Visa or Mastercard	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge
BPay from AMEX	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%
Pay in person at Australia Post	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge
Pay phone or online Australia Post	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge	no charge

* Special Meter Read fee applies to customers who opt for an early switch with Powerclub