



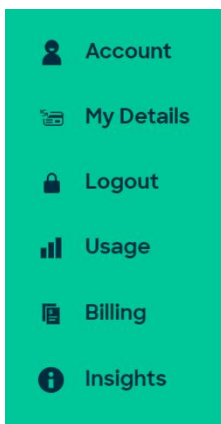
MEMBERS PORTAL

Take back the power with Powerclub's Member Portal!

Track your usage | Make informed decisions | See the results in your data

Armed with more knowledge and choice, Powerclub Members have the power to exploit the wholesale market by using energy when it's cheap and avoiding excess usage when it's expensive, potentially saving you hundreds of dollars on your annual electricity bill.

Portal Features

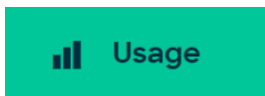


Your Member Portal gives you the functionality to:

- Review your usage against wholesale spot prices, helping you leverage to your advantage
- Check your latest or old bills
- Gain insights into wholesale energy market
- Review and update your account details, change your password
- Update and change your payment method

Powerclub is adding functionality to your Members Portal based on our Members' feedback. Let's go through them and see what they can do for you right now.

Usage



This is the engine room of wholesale power. Here's what you can do.

At the top of the display, you will see your name, your account number, and the address of your premises.

There are two important controls that change everything you see.



Firstly, you can select Day, Month, or Year in the top right. If you select Year, it will display each month to date for the current calendar year, the total usage and export per month, and the average spot price of your usage for that month.

Navigation

With the year being selected, click on the monthly red bars to take you into that month, then click on the daily red bars to take you into that particular day. Clicking on the month or year at the top box will take you back to the current month or year.



Another key control that you should pay attention to is:

Show average usage No

This can be toggled from **No** to **Yes**.

“No” average usage

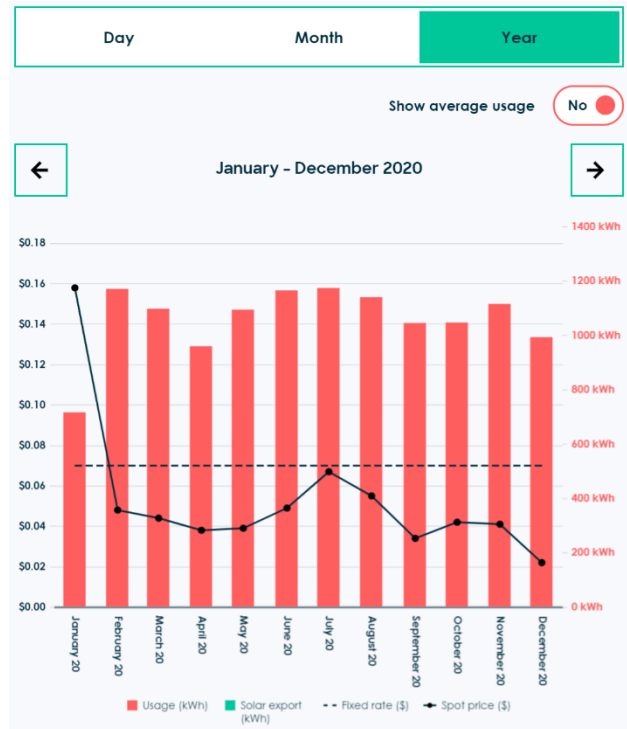
Wholesale ⓘ	Forecast ⓘ	Powerbank ⓘ
\$644.44	\$1055.18	+\$410.74

4507.42 kWh Previous year 12735.29 kWh This year ↑182% Change

If you have set it at **No**, it will display the Year selection as months and the Month selection as days.

In this setting, the totals for Wholesale, Forecast and Powerbank, in the red section, will be the total for the Year or Month if selected.

The totals below will be for the whole selected period. You could get a big difference if the prior or current year is incomplete.



“Yes” average usage

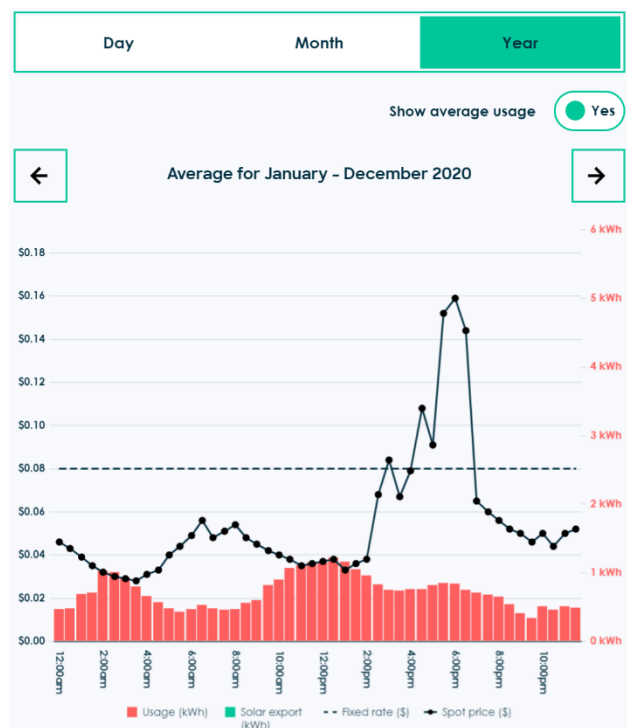
Wholesale ⓘ	Forecast ⓘ	Powerbank ⓘ
\$1.76	\$2.89	+\$1.13

34.95 kWh Previous year 34.86 kWh This year ↓1% Change

If you have it set as **Yes**, it will display the average day for your selected year or month, with bars for every 30-minute of the day, showing the average usage, export, and wholesale spot price for that 30-minute.

In this setting, the totals for Wholesale, Forecast and Powerbank, in the red section, will be the daily average of your selected Year or Month.

The total below will be the daily average in your selected period.

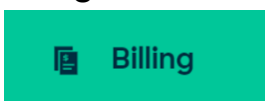




Also displayed is your current Powerbank balance and the change in % under the Powerbank label in your chosen day/month/year period as a total or daily average. Using this, you can track the wholesale spot price effect for each day, month, or year.

Using these settings, you can view the summary, zoom into the detail or choose to look at the daily average. Your Members Portal give you the tools to see exactly what is going on. If you used your dryer or dishwasher yesterday, you are able to select that period, 'zoom in', and see exactly how much your usage kicked-up at the time when you used it. This will help you understand the impact of different appliances you have and how to best use them relative to the wholesale spot price pattern.

Billing



Billing will display your latest and prior bills. You can either view your billing summary or click on "Download PDF" to get the details of your prior billing.

Past bills			
Date we sent the bill	Bill period	Amount	
18 Aug 2021	01 Jul 2021 - 31 Jul 2021	\$205.88	Download PDF ↓
21 Jul 2021	01 Jun 2021 - 30 Jun 2021	\$195.40	Download PDF ↓
16 Jun 2021	01 May 2021 - 31 May 2021	\$217.14	Download PDF ↓

Insights



In this part of your Members Portal, we publish items and information that could be of benefit to you. Check this for the latest items.



Download Powerwatch v3

Powerwatch v3 tracks live and forecast wholesale energy spot prices, helping you make informed decisions about how and when to use energy. For Powerclub Members accessing wholesale energy spot prices, Powerwatch v3 gives you the power to choose what you pay for electricity. See our website for more details.

Control the temperature

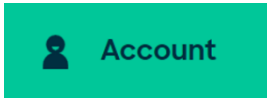
Depending on where you live, heating and cooling can account for 20% to 50% of your energy use. To keep costs down, only use climate control in the rooms you use most and keep the temperature between 23 and 26 degrees. If you're renovating or building, consider installing ceiling fans, choose energy-efficient appliances, seal doors and windows with weather strips and adequately insulate your home. Effective ceiling insulation can save you up to 20% on your cooling and heating costs.

2021 wholesale price update

Wholesale energy market prices continue to drop as more renewable generation floods the market. Over the past 12 months, an increase in negative price events combined with consistently low day-time prices has dropped the average wholesale price to a record low. The AER recorded that the average price was below 11c per kWh across all regions for the first time since 2015. With the prediction of a mild summer in 2021, Powerclub expects wholesale spot prices will continue to fall.



Account



Your details

Your avatar ?

First name

Last name

Email

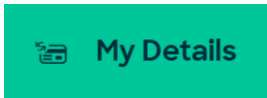
Mobile

Change my password

This part of your Members Portal enables you to maintain the basic details of your account including your password.

To add another account holder, change concession details, add another property or more complex tasks, you will need to contact one of our Member Advocate Team at info@powerclub.com.au or 1300 294 459.

My Details



Update your direct debit payment details

Select your payment method

Credit Card Bank Account

Cardholder's name

Credit card number

Expiry date

CVC ?

Address

Here you can update your payment details when your credit card renews or you just simply want to change your credit card.

You can also nominate to use direct debit from one of your bank accounts.

Lastly, you can alternate between using credit card or direct debit if you decide the other method would work better for you.

Logout



And lastly, when you have had enough of review, updating and reading, save your energy and logout to do something exciting in your day.

We hope that Powerclub Members Portal helps you learn and leverage wholesale power for your benefit. Please let us know if there are things you would like to see in your Members Portal.

