



# OBJECTIVE TRAPEZE

## UPGRADE GUIDE

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# 1. OVERVIEW

This document will guide you through the process of upgrading Objective Trapeze for users in your organisation.

Please see the [Trapeze Deployment Guide](#) for information regarding the initial installation and configuration of Objective Trapeze.

## 1.1 GETTING ASSISTANCE UPGRADING

Should you require any assistance with the upgrade of Objective Trapeze, please feel free to contact the Objective Trapeze Support team by emailing [trapeze.support@objective.com](mailto:trapeze.support@objective.com).

## 1.2 PLANNING THE UPGRADE

The following steps are a guide to planning your upgrade:

1. Identify the version of Objective Trapeze you currently have installed. The current version is important to determine if there are any new features available in the latest version that you may wish to configure.
2. Decide which users will be upgraded. It is likely you will have an Organisational Unit or Group from the initial installation of Objective Trapeze that you can use again when running the installer to upgrade.
3. Download the installer for the latest version of Objective Trapeze.
4. Run the installer to upgrade.
5. Configure any new features.

## 1.3 WHERE TO GET THE LATEST VERSION

You can download the installer for the latest version of Objective Trapeze from the [Trapeze Download Page](#).

When upgrading you should use the same type of installer that was originally used to install Objective Trapeze, for example if as recommended in the [Trapeze Deployment Guide](#) you used the 64-bit MSI installer then use the latest version of the 64-bit MSI installer to upgrade.

If you have upgraded before and are using an older version of this document we recommend using the latest version of the [Trapeze Upgrade Guide](#) as the NEW FEATURE CONFIGURATION section may contain changes relevant to the latest version of Objective Trapeze.

## 2. PERFORMING THE UPGRADE

### 2.1 RUNNING THE MSI INSTALLER TO UPGRADE

The MSI installer can be run to upgrade in the same way it was run to initially install.

The MSI installer will automatically run silently when invoked from Group Policy, though if running the installer from command line or a script the '/q' parameter can be used to request a silent installation

e.g. `msiexec /i ObjectiveTrapeze.msi /q`

For further MSI usage instructions please run `msiexec /?`

The steps to upgrade via Group Policy are as follows:

**Note:** The approach suggested here requires an Organisational Unit (OU) be defined to specify which computers the Group Policy Object (GPO) will be applied to, to create an OU and add computers to it please use Active Directory Users and Computers management console (Start > Administrative Tools > Active Directory Users and Computers). Though in large organizations its very likely that suitable OUs should already exist for the purpose of deployment and it should just be a matter of identifying which OU the GPO will be linked to.

1. On your network fileserver create a shared network folder where you will put the Objective Trapeze .msi installer
2. Set permissions on the share to allow access to the installer package.
3. Copy the Objective Trapeze installer to your network shared folder.
4. Open the **Group Policy Management Console** (Start > Administrative Tools > Group Policy Management, or gpmc.msc).
5. Right-Click **Group Policy Object**, and then click **New**.
6. Type a name for this new GPO and then press enter, e.g. Install Objective Trapeze.
7. Expand **Group Policy Object**, right click your new "Install Objective Trapeze" GPO and click **Edit**.
8. Under **Computer Configuration**, expand **Policies** and then expand **Software Settings**.
9. Right-click **Software installation**, point to **New**, and then click **Package...**
10. In the Open dialog box, type the full UNC path of the shared installer package that you want. E.g. \\fileservershare\Trapeze.msi.
11. Click Open.
12. Click Assigned, and then click OK. The installer package is listed in the right-pane of the Group Policy window.
13. Close the **Group Policy Management Editor**.
14. Back in **Group Policy Management** navigate to the Organisational Unit you want to apply this GPO to, right click the **OU** and then click **Link an Existing GPO...** Select the Install **Objective Trapeze** GPO and click OK.

**Note:** For further information about Window Installer deployment using Group Policy please refer to Microsoft documentation.

## 3. NEW FEATURE CONFIGURATION

### 3.1 OBJECTIVE ID AUTHENTICATION

If you are upgrading from an Objective Trapeze version earlier than 21.8.0 to the latest version, using Objective ID authentication is now required for full functionality.

Before enabling Objective ID Authentication, it is important to decide how you would like your users to sign in when using Objective Trapeze, there are two options:

1. Users sign up for a new Objective ID account specifying their email address and a password the first time they use Objective Trapeze after Objective ID Authentication is enabled.
2. Users sign in using existing credentials. This option requires configuring federated authentication between the Objective ID system and your identity provider before enabling Objective ID Authentication. This is the option we recommend for the following reasons:
  - Your users benefit from using familiar credentials and don't have to remember a new password.
  - Your IT team benefits from the security benefits of the same identity being used to sign into multiple systems. For example, when a user leaves an organization their access to Objective Trapeze is easily revoked at the same time as their access to other systems.

Please see the [Objective ID Federated Authentication Guide](#) for more information regarding identity federation and contact the Objective Trapeze Support team by emailing [trapeze.support@objective.com](mailto:trapeze.support@objective.com) to start the process of configuring federated authentication.

**Note:** If you configure federated authentication you can set a registry entry with your domain to enable automatic authentication which saves your users from having to enter their email address when running Trapeze for the first time.

To enable create a String (REG\_SZ) registry value named "IDP Id" with the value set to your domain (e.g. "examplecouncil.state.gov.au") in the following location:

*Computer\HKEY\_CURRENT\_USER\SOFTWARE\Onstream\Trapeze\3.0\Objective*

### 3.2 TRAPEZE CLOUD ADMINISTRATION

Objective Trapeze Cloud Administration allows you to easily manage the configuration of Objective Trapeze for all your users including easily sharing Stamps and Presets.

If you have an existing shared Trapeze configuration please see the [Trapeze Cloud Admin Migration Guide](#) for information regarding the migration process for moving to Cloud Administration.

Please see the [Trapeze Cloud Admin Guide](#) for guidance about using the Admin Portal to manage your Objective Trapeze configuration.