

Terms and Conditions

Exetel Other Fibre Plans Discount Offer for new Exetel customers

The Offer

1. The list price of the Exetel Other Fibre Plans are as per the table below and are with effect from 1st May 2025. In addition, the Exetel Other Fibre Plans Discount Offer (**Offer**) gives new residential customers a monthly discount for the first 6 months (**Discount Period**) as per the table below, subject to these Terms and Conditions.

Exetel Other Fibre Plan	List Price (incl GST) (ongoing price)	Discounted Price (incl GST) (during first 6 months)
Exetel Everyday FIBRE 25 Unlimited Plan	\$77.00	\$60.00
Exetel Extra-value FIBRE 50 Unlimited Plan	\$87.00	\$75.00
Exetel Family FIBRE 100 Unlimited Plan	\$95.00	\$82.00
Exetel Power home FIBRE 100/40 Unlimited Plan	\$104.00	\$90.00
Exetel Superfast FIBRE 250 Unlimited Plan	\$109.00	\$95.00

Your application

2. To be eligible for this Offer, you must:
 - be at least 18 years of age with a current Australian residential address; and
 - be a new customer of Exetel and sign up for an Exetel Other Fibre Plans.
3. Exetel may accept or reject your application in its absolute discretion.
4. This Offer is valid from 1st May 2025 and until Exetel withdraws the Offer at any time without notice by not advertising it. By applying for the Offer, you agree to be bound by Exetel's Standard Form of Agreement available at <https://exetel.com.au/terms> (**SFOA**) and these Terms and Conditions. Exetel may change these Terms and Conditions at any time in accordance with the SFOA.

How the Offer works

5. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
6. This Offer is applicable only for new residential customers and not available to existing customers.
7. This Offer provides you with a discount off your monthly plan fee as per the table above, which will be applied by Exetel at the time of sign up. The monthly discount will automatically be deducted from your first, second, third, fourth, fifth, and sixth invoices, or until you cancel your service or change your plan, whichever is earlier.

8. After six (6) months, Exetel will bill you the monthly fee applicable to the service you selected at the time of signing up. This amount is set out in our Critical Information Summary available at: [Exetel_CIS_Fibre_Broadband.pdf](#)
9. If you change your Exetel Other Fibre Plan during the Discount Period, then the plan you change to will have its own terms and conditions. This will be displayed in your My Exetel portal. The plan change option presented to you at that time may or may not include a discount.
10. You must provide Exetel 30 days' notice to cancel or move your Exetel Other Fibre Plans service to another provider. If you do not provide Exetel this 30 days' notice, Exetel will charge you, and you must pay another month's service fee as agreed to when you joined Exetel.
11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
12. This Offer is not available in all regions and does not apply to Other Fibre Plans business services.
13. All products and offers are subject to availability and Exetel reserves the right to change or withdraw offers, products and services at any time.
14. Exetel makes no representations regarding third party products or services.
15. Images are for information purposes only and the following are trademarks of Exetel: Exetel and the Exetel logo. Other company, product or service names may be trade or service marks of others.