

Terms and Conditions

Exetel Residential NBN Broadband New Sign Up Offer

The Offer

1. The current List Prices of the Exetel NBN Plans are as per the table below. In addition, the Exetel Residential NBN Broadband New Sign Up Offer gives new residential customers a monthly discount for the first 6 months (**Discount Period**) as per the table below, subject to these Terms and Conditions (**Offer**). This Offer is valid for new orders placed from the 1st of May 2025 until Exetel withdraws the Offer at any time without notice by not advertising it (**Offer Period**).

Exetel NBN Plan	List Price (incl GST) (ongoing price)	Discounted Price (incl GST) (during first 6 months)
Exetel Everyday NBN 25/5 Unlimited Plan	\$72.00	\$55.00
Exetel Extra-value NBN 50/20 Unlimited Plan	\$85.00	\$65.00
Exetel Family NBN 100/20 Unlimited Plan	\$95.00	\$75.00
Exetel Power home NBN 100/40 Unlimited Plan	\$99.00	\$85.00
Exetel Superfast NBN 250/25 Unlimited Plan	\$104.00	\$89.00
Exetel NBN Fixed Wireless Plus (75/10) Unlimited Plan	\$89.00	\$75.00

Your application

2. To be eligible for this Offer, you must:
- be at least 18 years of age with a current Australian residential address; and
 - be a new customer of Exetel and sign up during the Offer Period for an Exetel NBN Plan in the table above (**Eligible Plans**).
3. Exetel may accept or reject your application in its absolute discretion.
4. This Offer is valid for new orders placed from the 1st of May 2025 until Exetel withdraws the Offer at any time without notice by not advertising it. By applying for the Offer, you agree to be bound by Exetel's Standard Form of Agreement available at <https://exetel.com.au/terms> (**SFOA**) and these Terms and Conditions. Exetel may change these Terms and Conditions at any time in accordance with the SFOA.

How the Offer works

5. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
6. This Offer is applicable only for new residential customers and not available to existing customers. For a duration of six (6) months from acceptance of the Offer, you will receive the Discounted Price stated in the table.
7. This Offer provides you with a discount off your monthly plan fee as per the table above, which will be applied by Exetel at the time of signup. The monthly discount will automatically be deducted from your first, second, third, fourth, fifth, and sixth invoices, or until you cancel your service or change your plan, whichever is earlier.
8. After six (6) months, Exetel will bill you the monthly fee applicable to the service you selected at

the time of signing up. This amount is set out in the List Price above and our Critical Information Summary available at: [Exete CIS NBN Broadband.pdf](#)

9. Moving, upgrading or downgrading to another ineligible plan or downgrading to an Eligible Plan on a lower speed plan, before the expiration of the Discount Period, will forfeit any remaining months on the Discounted Price as set out in this Offer. Should the Customer upgrade to another Eligible Plan during the Discount Period, the Customer will receive the Discount Price for the new Eligible Plan, prorated for the remainder of the months remaining in the Discount Period of the original Eligible Plan only.

10. You must provide Exetel 30 days' notice to cancel or move your Exetel Other Fibre Plans service to another provider. If you do not provide Exetel this 30 days' notice, Exetel will charge you, and you must pay another month's service fee as agreed to when you joined Exetel.

11. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.

12. This Offer is not available in all regions and does not apply to Other Fibre Plans business services.

13. All products and offers are subject to availability and Exetel reserves the right to change or withdraw offers, products and services at any time.

14. Exetel makes no representations regarding third party products or services.

15. Images are for information purposes only and the following are trademarks of Exetel: Exetel and the Exetel logo. Other company, product or service names may be trade or service marks of others.