

Terms and Conditions

Exetel School Student Broadband Initiative

The Offer

1. The Exetel School Student Broadband Initiative nbn Offer provides eligible residential nbn customers with Exetel's 50/20 Extra Value Unlimited Data plan for \$0 per month (**Offer**) until the 30th of June 2028 (**Discount Period**), subject to these terms and conditions.
2. This Offer is open from the 27th of February 2023 until midnight on the 7th of April 2025, or until all 30,000 place on the School Student Broadband Initiative are filled, whichever is earlier (**Offer Period**). Exetel may withdraw the Offer at any time without notice. By applying for the Offer, you agree to be bound by Exetel's Standard Form of Agreement (**SFOA**), Critical Information Summary (**CIS**) and these Terms and Conditions. Exetel may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

3. To be eligible for this Offer, you must:
 - be pre-approved by a nominating organisation and be in receipt of a valid SSBI voucher at the time of signing up;
 - have at least one school aged child (K-12) living at the premises;
 - be at an address covered by the nbn network;
 - not have had an nbn service with Exetel, or through any other service provider, during the previous 14 days;
 - be at least 18 years of age with a current Australian residential address;
 - be a new customer and sign up for Exetel's nbn 50/20 Extra Value Unlimited Data plan (typical evening speed 50 Mbps) during the Offer Period; and
 - provide Exetel with the details of a valid identification.
4. Exetel may accept or reject your application in its absolute discretion and will not accept new applications after the expiration of the Offer Period.

How the Offer works

5. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
6. After your first month with Exetel, Exetel will issue monthly invoices, showing \$0 payable per month of the 50/20 Extra Value Unlimited Data plan until the 30th of June 2028.
7. If an eligible customer relocates during the Discount Period, they may continue receiving the SSBI plan at the new address, provided it is within the nbn footprint and meets all eligibility criteria at the time of relocation (NBN Eligibility Criteria).
8. If you change your Exetel plan during the Discount Period and do not meet the NBN Eligibility Criteria, you will be charged the applicable fees and charges as per the CIS of your new plan. This amount is set out in our CIS and Pricing Schedule available at: [Exetel_CIS_NBN_Broadband.pdf](#)
9. Existing customers on the SSBI plan will continue receiving the \$0 Offer until the 30th of June 2028. Prior to this date, Exetel will be in touch with customers to provide and discuss options. Exetel, at no point, will transition the customer to a paid standard plan without their consent.
10. Exetel will supply one ZTE modem per customer eligible for this Offer at a cost of \$0.
11. There is no setup fee or lock in contract applied to this Offer.
12. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
13. This Offer is not available in all regions and does not apply to nbn Sky Muster, Wireless, or Satellite business services.
14. All products and offers are subject to availability and Exetel reserves the right to change or withdraw offers, products and services at any time.
15. All prices include GST.
16. Exetel makes no representations regarding third party products or services.
17. Images are for information purposes only and the following are trademarks of Exetel: Exetel and the Exetel logo. Other company, product or service names may be trade or service marks of others.