

EXETEL AMAZON EERO 7 PROMOTIONAL TERMS & CONDITIONS

The Exetel Amazon Eero 7 Router Promotional Offer gives eligible Exetel One customers the opportunity to receive a discount off their purchase of eligible Amazon Eero 7 devices (**Discount**) when purchased through Amazon Australia, subject to these Terms and Conditions (**Offer**).

THE OFFER

The Offer is valid for customers who receive a unique Amazon discount code from Exetel between Friday, 17 October 2025 and Monday, 17 November 2025 (**Offer Period**), or until Exetel withdraws the Offer at any time without notice.

By participating in this Offer, you agree to be bound by Exetel's Terms of Service, available at www.exetel.com.au/terms, and these Offer Terms and Conditions.

ELIGIBILITY

To be eligible for this Offer, you must:

- be an existing Exetel One residential broadband customer as of Friday, **17 October 2025**;
- be at least 18 years of age and have a valid Australian residential address; and
- receive a unique Amazon discount code directly from Exetel via email.

This offer is limited to Eligible Customers who redeem their codes during the Offer Period. Exetel may accept or reject participation at its absolute discretion.

HOW THE OFFER WORKS

Each Eligible Customer will receive a unique Amazon discount code valued at \$100 per unit purchased up to a maximum of three (3) units, redeemable on *Amazon Australia* for the purchase of Amazon Eero 7 routers or mesh systems on the terms set out below.

- The Offer applies to purchases made during the Offer Period or until codes are fully redeemed.
- The Discount is applied at checkout on Amazon Australia when the customer enters their unique code.
- The maximum Discount to be applied to the Amazon Eero 7 routers or mesh systems is as follows:
 - (a) Customer purchases one unit = Value at \$299.99 - \$100 = Customer pays \$199.99;
 - (b) Customer purchases two units = Value of \$599.98 - \$200 = Customer pays \$399.98; or
 - (c) Customer purchases three units = Value of \$899.97 - \$300 = Customer pays \$599.97.
- The Discount applies to the values stated above and is not applied to any other bundled discounts from Amazon. This Offer applies only to individual (single-unit) Amazon Eero 7 product listings and cannot be redeemed on pre-bundled multi-packs (such as the Eero 7 3-pack sold by Amazon). For the avoidance of doubt, the value of this Offer when purchasing three (3) single units totals \$599.97, compared with Amazon's own 3-pack bundle price of \$649.99 (a saving of \$50.02).

The Offer:

- can only be used once per customer regardless of whether the customer buys one (1), two (2), or three (3) units ;
- allows the Discount to be applied to a maximum of three (3) units per customer;
- is non-transferable and non-exchangeable;
- cannot be redeemed for cash, credit, or alternative products; and
- cannot be combined with any other promotion or offer.

THIRD PARTY SUPPLY & SUPPORT

All purchasing, payment, shipping, and warranty processes are managed by Amazon Australia.

Exetel does not sell, supply, ship, or provide any warranty or customer support for Eero 7 devices.

Any questions, faults, delivery delays, or warranty issues must be directed to Amazon in accordance with its terms and conditions.

Exetel is not responsible for product availability or stock levels on Amazon Australia.

Exetel may receive anonymised reporting from Amazon indicating how many discount codes were redeemed for internal evaluation purposes.

No personal, payment, or customer data will be shared between Exetel and Amazon beyond what is necessary to facilitate the Offer, in accordance with the Privacy Act 1988 and Exetel's Privacy Policy, available at: <https://www.exetel.com.au/terms>.

GENERAL

The Offer is subject to availability and may be changed, suspended, or withdrawn by Exetel or Amazon at any time without notice.

Exetel makes no representations, warranties, or endorsements regarding Amazon's products or services.

There is no cash alternative to this Offer.

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