

To Enable Patients to Call Family Members

Steps #1 – 8 apply to the **Hub iPad** Step #9 applies to the **Patient iPad**

1. Open Settings



2. Select Screen Time



- 3. Select Name of Patient iPad (red box)
 If the name of the Patient iPad is not listed, that
 Patient iPad is not associated with the Hub iPad
 you are using. Perform these steps on the
 associated Hub iPad.
- Next screen looks very similar but will have the Patient iPad's name at the top of the screen. Select Communication Limits.

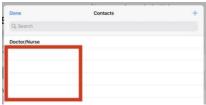


 Select Contacts. Do not change the other settings on this screen. Enter Screen Time Passcode.



Verify that Doctor/Nurse (the Hub iPad) is the only contact

If there are other contacts, delete them to prevent strangers from calling the patient (see Post-Use iPad Reset instructions)

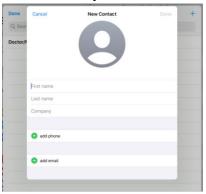


7. Select the (+) in the top right corner then Add New Contact For [Patient iPad Name]



8. Enter contact info for patient's family. Select "Done" when complete.

Patient's family must have FaceTime to call.



9. On the Patient's iPad, tap on FaceTime





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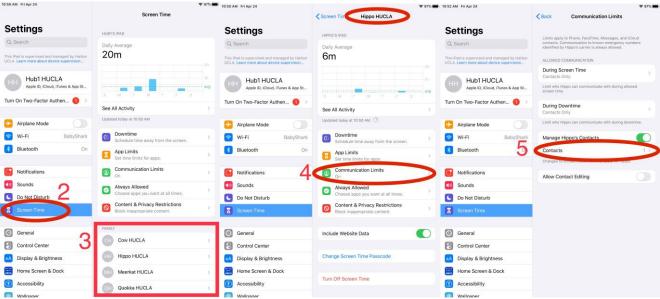
Open Settings



- 2. Select Screen Time
- Select Name of Patient iPad

If the name of the Patient iPad is not listed, that Patient iPad is not associated with the Hub iPad you are using. Perform these steps on the associated Hub iPad.

- 4. Next screen looks very similar but will have the Patient iPad's name at the top of the screen. Select **Communication Limits**.
- Select Contacts. Do not change the other settings on this screen. Enter Screen Time Passcode.



- 6. Verify that Doctor/Nurse (the Hub iPad) is the only contact If there are other contacts, delete them to prevent strangers from calling the patient (see Post-Use iPad Reset instructions)
- 7. Select the (+) in the top right corner then Add New Contact For [Patient iPad Name]
- 8. Enter contact info for patient's family. Select "Done" when complete. *Patient's family must have FaceTime to call.*



9. On the Patient's iPad, tap on Facetime



Post-Use iPad Reset

On the Patient iPad

Delete patient's call log so next patient won't see current patient's family contact info.
 Swipe left on each entry that is not "Doctor/Nurse", then click Delete



On the Hub iPad

1. Open Settings

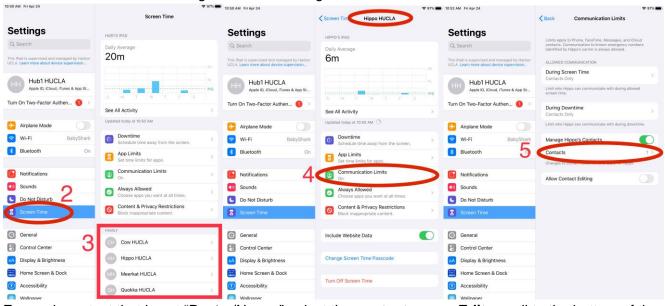


- 2. Select Screen Time
- 3. Select Name of Patient iPad

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If the name of the Patient iPad is not listed, that Patient iPad is not associated with the Hub iPad you are using. Perform these steps on the associated Hub iPad.

- 4. Next screen looks very similar but will have the patient iPad name at the top of the screen. Select **Communication Limits**.
- 5. Select Contacts. Do not change the other settings on this screen. Enter Screen Time Passcode.

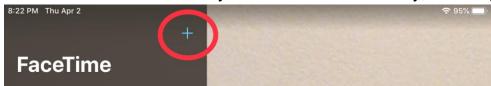


6. For each contact that is <u>not</u> "Doctor/Nurse," select the **contact name**, **Edit**, scroll to the bottom of the screen, and **Delete Contact**.





1. If the contact is not already listed under call history, select (+) to see contacts



- 2. Select name from list
- 3. Select FaceTime option and Video Button to make a video call

