Tent Orientation Checklist

☐ Where to show up first and where to get a mask?

- o Trailer 12345 Disposable Scrubs
- Outdoor PPE stations Surgical Mask, Face Shield
- o Brown cart gown, gloves
- Metal supply cart EST provider goggles x 5 (clean before and after use, stay inside EST).

☐ Review PPE and Safety:

- o Review WikEM section on patient and staff safety.
- Both of the tents are considered "hot zones."
 - Wash hands/purell prior to moving to computer or supply side of tent.
- Review PPE for inside EST: surgical mask, googles, face shield, gown, gloves (+/- bouffant and shoe covers).
- Review donning and doffing procedures
 - Doff gown, gloves and dispose inside tent
 - Remove face shield and wipe with saniwipe outside, alcohol inside
 - Ok to leave goggles and mask on

☐ Review General Flow of Patients

o Go over primary/secondary screen and how patients get to see LIP

□ Computer

- o Save as favorites in internet explorer
 - WikEM EST
 - WikEM LIP Orientation
 - WikEM Telehealth Point out Skype link for virtual telehealth with remote provider
 - Provider tool (can also use smartphone camera app to view QR code posted at the bottom of all the computer screens inside provider tent).
 - ED Sharepoint
 - **EST** handouts (so they can print if they run out).
 - Flow Charts and Employee algorithms
- o Sign on to Skype
 - Add the proctoring provider to Skype Favorites
 - Review how to start a <u>Skype video chatroom</u>.
- o Printer setup.

☐ **CPRS** (Use zztest patient to trial)

- o Configure WLA-Screening Tent patient list
- o Set up CPRS Notes as favorites
- o Add EST provider templates to My Templates
- o Review how to select appropriate clinic in CPRS
- o Review how to complete EST encounter form
- o Review EST order menu location and menu details
- o Review how to order medication for dispensing to patient inside of Tent:
 - Place order using EST order under the "For Tent Use" order menu and let the EST RN/NA know to execute order.

- Review how to order discharge medications and protocol for dispensing medications for patient at discharge (may also use provider tool)
- Review primary care f/u protocol for assigned and unassigned patients (may also use provider tool)
- o Review how to "admit" patient to "COVID" DOM (may also use provider tool)
 - If patient does not have recent CXR or quant TB that is negative you can obtain pCXR in the EST.
 - Place pCXR order from EST order menu
 - Call ED X-ray tech (use vocera or landline) to shoot X-ray inside the EST waiting room tent.

☐ Review ID algorithms

- o Patient COVID-19 testing algorithm.
- o GLA Employee COVID-19 testing algorithm.
 - Asymptomatic employee with close contact with COVID-19+ patient exposure risk assessment.
 - Employee return to work guidance.
- □ Review location (on top of supply cart) and purpose of each EST handout.
 □ Who to call for advice and how.
 - EST provider should have LOW threshold to consult ED provider on patients (especially if EST nursing express concern about a patient).
 - o In general, the EST provider should reach out to the ED provider designated as the EST provider proctor for the day.
 - The ED provider is responsible for triaging all EST provider calls and aiding in final disposition of EST patients.
 - If patient requires transfer to the main ED, the ED provider proctoring the EST provider should perform a warm handoff to main ED provider whenever possible.
 - If EST patient has needs outside of COVID-19 screening and has symptoms suggestive of COVID-19 AND does not require ED evaluation (i.e., patient is Fast Track appropriate), please try to complete patient encounter in the EST.
 - If has SW needs, SW can talk to patient via Tent phone or skype video.
 - If needs med refill, call pharmacy to prepare meds and send EST runner to pick up meds.
 - If to see a specialist or PCP, try to reach them via Skype or can page consultant to arrange expedited f/u.
 - o If the ED provider proctoring the EST provider is unable to arrive at a disposition plan for EST patient, may consider reaching out to EST leadership.
 - Log any inappropriate patient/employee referrals with details of encounter so EST leadership can f/u.
 - Log any EST operational issues so EST leadership can f/u.
 - o Phone
 - Provide your best contact phone number.

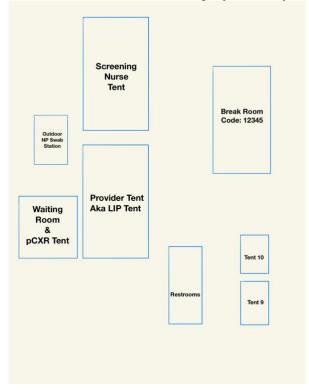
☐ Review EST Disposition Tool simulation cases

• Complete the following simulation cases (if time allows):

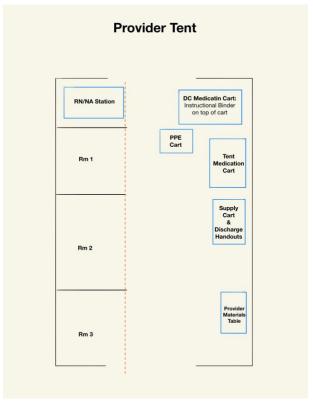
- Asymptomatic employee (you create case details).
- Symptomatic patient that is has normal vital signs but severe shortness of breath by history.
- Symptomatic employee.
 - Provide return to work guidance.
- Symptomatic patient that has normal vital signs, is able to care for self, but lives in homeless shelter.
- Symptomatic patient that has normal vital signs, and needs to talk to SW.
 - Show ED SW number on ED sharepoint.

☐ Tent Campground Overview

o Tents 9 & 10 are for asymptomatic pre-operative patients.



□ Room Overview



☐ Breakroom

- o *Door code:* 12345
- Do not contaminate this area (doff PPE before entering) and please clean up after yourself.
- o Has fridge, microwave and Keurig.
- o Wifi password: check whiteboard inside HERO van.

☐ At the end review again-who to call for advice and how

- o Phone:
 - Provide your best contact phone number.
- Skype:
 - Remind them to sign on to Skype at start of every shift.
 - Review how to find ED providers on Skype.
 - Review how to load <u>Skype video chatroom</u>.
 - EST Telehealth walkthrough.