#### **Tent Orientation Checklist**

## ☐ Where to show up first and where to get a mask?

- o Trailer 12345 Disposable Scrubs
- Outdoor PPE stations Surgical Mask, Face Shield
- o Brown cart gown, gloves
- Metal supply cart EST provider goggles x 5 (clean before and after use, stay inside EST).

### ☐ Review PPE and Safety:

- o Review WikEM section on patient and staff safety.
- Both of the tents are considered "hot zones."
  - Wash hands/purell prior to moving to computer or supply side of tent.
- Review PPE for inside EST: surgical mask, googles, face shield, gown, gloves (+/- bouffant and shoe covers).
- Review donning and doffing procedures
  - Doff gown, gloves and dispose inside tent
  - Remove face shield and wipe with saniwipe outside, alcohol inside
  - Ok to leave goggles and mask on

# ☐ Review General Flow of Patients

o Go over primary/secondary screen and how patients get to see LIP

### □ Computer

- o Save as favorites in internet explorer
  - WikEM EST
  - WikEM LIP Orientation
  - WikEM Telehealth Point out Skype link for virtual telehealth with remote provider
  - Provider tool (can also use smartphone camera app to view QR code posted at the bottom of all the computer screens inside provider tent).
  - ED Sharepoint
  - EST handouts (so they can print if they run out).
  - Flow Charts and Employee algorithms
- Sign on to Skype
  - Add the proctoring provider to Skype Favorites
  - Review how to start a <u>Skype video chatroom</u>.
- o Printer setup.

#### ☐ **CPRS** (Use zztest patient to trial)

- o Configure WLA-Screening Tent patient list
- o Set up CPRS Notes as favorites
- o Add EST provider templates to My Templates
- o Review how to select appropriate clinic in CPRS
- o Review how to complete EST encounter form
- o Review EST order menu location and menu details
- o Review how to order medication for dispensing to patient inside of Tent:
  - Place order using EST order under the "For Tent Use" order menu and let the EST RN/NA know to execute order.

- Review how to order discharge medications and protocol for dispensing medications for patient at discharge (may also use provider tool)
- Review primary care f/u protocol for assigned and unassigned patients (may also use provider tool)
- o Review how to "admit" patient to "COVID" DOM (may also use provider tool)
  - If patient does not have recent CXR or quant TB that is negative you can obtain pCXR in the EST.
    - Place pCXR order from EST order menu
    - Call ED X-ray tech (use vocera or landline) to shoot X-ray inside the EST waiting room tent.

## ☐ Review ID algorithms

- o Patient COVID-19 testing algorithm.
- o GLA Employee COVID-19 testing algorithm.
  - Asymptomatic employee with close contact with COVID-19+ patient exposure risk assessment.
  - Employee return to work guidance.
- □ Review location (on top of supply cart) and purpose of each EST handout.
  □ Who to call for advice and how.
  - EST provider should have LOW threshold to consult ED provider on patients (especially if EST nursing express concern about a patient).
  - o In general, the EST provider should reach out to the ED provider designated as the EST provider proctor for the day.
    - The ED provider is responsible for triaging all EST provider calls and aiding in final disposition of EST patients.
    - If patient requires transfer to the main ED, the ED provider proctoring the EST provider should perform a warm handoff to main ED provider whenever possible.
    - If EST patient has needs outside of COVID-19 screening and has symptoms suggestive of COVID-19 AND does not require ED evaluation (i.e., patient is Fast Track appropriate), please try to complete patient encounter in the EST.
      - If has SW needs, SW can talk to patient via Tent phone or skype video.
      - If needs med refill, call pharmacy to prepare meds and send EST runner to pick up meds.
      - If to see a specialist or PCP, try to reach them via Skype or can page consultant to arrange expedited f/u.
  - o If the ED provider proctoring the EST provider is unable to arrive at a disposition plan for EST patient, may consider reaching out to EST leadership.
    - Log any inappropriate patient/employee referrals with details of encounter so EST leadership can f/u.
    - Log any EST operational issues so EST leadership can f/u.
  - o Phone
    - Provide your best contact phone number.

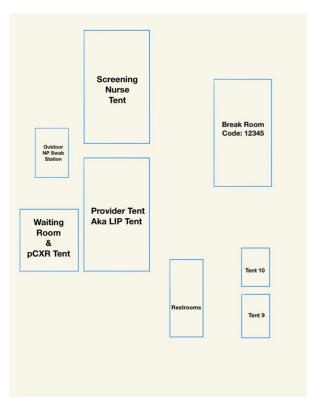
# ☐ Review EST Disposition Tool simulation cases

• Complete the following simulation cases (if time allows):

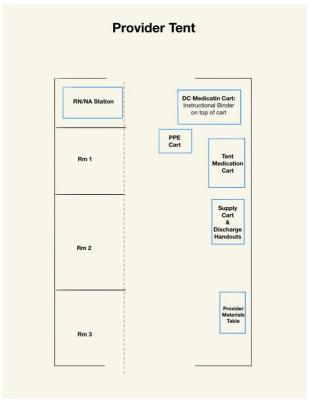
- Asymptomatic employee (you create case details).
- Symptomatic patient that is has normal vital signs but severe shortness of breath by history.
- Symptomatic employee.
  - Provide return to work guidance.
- Symptomatic patient that has normal vital signs, is able to care for self, but lives in homeless shelter.
- Symptomatic patient that has normal vital signs, and needs to talk to SW.
  - Show ED SW number on ED sharepoint.

## **☐** Tent Campground Overview

- o Tents 9 & 10 are for asymptomatic pre-procedure patients
  - These patients should not come to the screening tent, but if they do please order COVID testing
  - Please contact the service and/or individual who sent the patient to the screening tent to find out why, and inform them of the importance of separating of symptomatic and asymptomatic patients



#### **□** Room Overview



#### ☐ Breakroom

- o *Door code:* 12345
- Do not contaminate this area (doff PPE before entering) and please clean up after yourself.
- o Has fridge, microwave and Keurig.
- o Wifi password: check whiteboard inside HERO van.

## ☐ At the end review again-who to call for advice and how

- o Phone:
  - Provide your best contact phone number.
- o Skype:
  - Remind them to sign on to Skype at start of every shift.
  - Review how to find ED providers on Skype.
  - Review how to load <u>Skype video chatroom</u>.
    - EST Telehealth walkthrough.