



Aged Care Reform Forum

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28-29 APRIL 2026 | CROWN CONFERENCE CENTRE, MELBOURNE

SPEAKERS INCLUDE:



Treasure Jennings, *Complaints Commissioner, Aged Care Quality and Safety Commission*



James Chen, *Director of Aged Care Costing, Independent Health and Aged Care Pricing Authority*



Philip Mackney, *Chief Operating Officer, Bupa Villages and Aged Care*



Samantha Edmonds, *Director Policy, Education & Systemic Advocacy, OPAN*



Luke Greive, *CEO, Infin8te Care*



Duncan McKimm, *CEO, Clarence Village*



Diana Horvatovic, *CEO, St Basil's NSW/ACT*



Faye Spiteri OAM, *CEO, Fronditha Care*



Lara McIntyre, *Nurse Practitioner & Senior Palliative Care Lead, Catholic Healthcare, Chair, Palliative Aged Care Network (PACN)*



Dr Simon Grof, *Chief Medical Director, JewishCare*



Dr Richard Kane, *Clinical Director of Geriatric Medicine and Clinical Program Director Continuing Care, St Vincent's Hospital Melbourne*



Susan Wray, *CEO, Edgarley Assisted Living*



Matthew Martin, *Head of Business Strategy, Southern Cross Care*



Dr Kaele Stokes, *Executive Director Services, Advocacy & Research, Dementia Australia*

NATIONAL DEMENTIA PRE-CONFERENCE HALF DAY WORKSHOP | 1:00 – 4:00PM | 27 APRIL 2026

A Positive Approach to Care- Practical dementia training for a practical workforce

Workshop Facilitators: Kathy Kirby, *Director & Registered Nurse, Thrive Aged Care Consultants*

Kate Lamont, *Director & Registered Occupational Therapist, Thrive Aged Care Consultants*

Gaby Brodbeck, *Trainer & Registered Nurse, Thrive Aged Care Consultants*

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Aged Care Reform Forum

Tuesday 28 April 2026

DAY 1

JOINT PLENARY KEYNOTE SESSION: HALL 1

8:30 Registration & Morning Coffee

8:50 DAY ONE OPENING

8:55 Opening remarks from the Chair

9:00 OPENING ADDRESS | My Life with Dementia

9:20 KEYNOTE

Department of Health, Disability and Ageing

9:50 EXECUTIVE PANEL | Navigating the New Aged Care Act: Impacts on Providers and Consumers

Sarah Yeates, *Chief Executive Officer, Caladenia Dementia Care*

Dr Kaele Stokes, *Executive Director Services, Engagement & Research, Dementia Australia*

Speaker TBC, *Aged Care Quality and Safety Commission*

10:30 SESSION SPOTLIGHT

Isabelle Meyer, *Executive Director, Dementia Training Australia*

11:00 Networking Break & Morning Tea | *Hosted with National Dementia Conference in the pre-function area*



AGED CARE REFORM FORUM: HALL 3

11:30 Opening remarks from the Chair

11:35 OPENING KEYNOTE

Treasure Jennings, *Complaints Commissioner, Aged Care Quality and Safety Commission*

12:05 Beyond Compliance: Building GP-Provider Partnerships to Minimise Restrictive Practices in Aged Care

Dr Simon Grof, *Chief Medical Director, JewishCare*

12:35 Residential In-Reach Plus: Supporting Successful and Timely Transitions from Hospital for Patients with Complex Care Needs

Dr Richard Kane, *Clinical Director of Geriatric Medicine and Clinical Program Director Continuing Care, St Vincent's Hospital Melbourne*

13:05 INNOVATION SHOWCASE

13:30 Networking Lunch

Hosted with the National Dementia Conference in the pre-function area

14:30 Building Trust and Choice: Supporting Consumer Rights in Aged Care

Diana Horvatovic, *CEO, St Basil's NSW/ACT*

Maryanne Gray, *General Manager, St Basil's NSW/ACT*

15:00 PANEL | Recognizing Dying: Voluntary Assisted Dying in Aged Care

Lara McIntyre, *Nurse Practitioner & Senior Palliative Care Lead | Practice Quality and Risk, Catholic Healthcare, Chair, Palliative Aged Care Network (PACN)*

15:45 Networking Break & Afternoon Tea

Hosted with the National Dementia Conference in the pre-function area

16:15 Supporting Rights Under the New Aged Care Act: Lessons from OPAN's Advocacy Work

Samantha Edmonds, *Director Policy, Education & Systemic Advocacy, OPAN*

16:45 CONSUMER PANEL | The Consumer Voice: Journey to Rights-Based Care

National Older Persons Reference Group

Dr Kaele Stokes, *Executive Director Services, Advocacy & Research, Dementia Australia*

Moderated by Samantha Edmonds, *Director Policy, Education & Systemic Advocacy, OPAN*

17:15 Closing remarks from the Chair

17:20 Networking Drinks

Hosted with the National Dementia Conference in the pre-function area.



Aged Care Reform Forum

Wednesday 29 April 2026

DAY 2

8:30 Registration & Morning Coffee

8:55 DAY TWO OPENING

9:00 Opening remarks from the Chair

Duncan McKimm, *CEO, Clarence Village*

9:05 OPENING KEYNOTE | Aging Cost New Act

James Chen, *Director of Aged Care Costing, Independent Health and Aged Care Pricing Authority*

9:35 The Best We Can Do – What Reforms Are Needed to Deliver Quality Care Over the Next 20 Years?

Duncan McKimm, *CEO, Clarence Village*

10:05 INNOVATION SHOWCASE

10:25 EXECUTIVE PANEL | The Big Picture: Shaping the Future of Aged Care with Industry Leaders

Philip Mackney, *Chief Operating Officer, Bupa Villages and Aged Care*

Matthew Martin, *Head of Business Strategy, Southern Cross Care*

Moderated by Faye Spiteri OAM, *CEO, Fronditha Care*

11:10 Networking Break & Morning Tea

Hosted with the National Dementia Conference in the pre-function area

11:40 Caring for Country, Caring for Elders: Embedding First Nations Voices in Aged Care Reform

12:10 Innovating Aged Care: Transformative Technology for Exceptional Outcomes

— Technology as a Game Changer: Leading the way in aged care, a top 25 Australian operator is harnessing the power of artificial intelligence and a mobile-enabled workforce. This innovative approach redefines residential care delivery, particularly across regional hubs, ensuring that residents receive personalized, efficient and effective services.

— Strategic Solutions for Sustainable Growth: In the face of industry funding challenges, this forward-thinking provider is adapting to Australia's evolving aged care reform landscape and are pioneering new care models that not only bridge funding gaps but also enhance the quality of care.

Luke Greive, *CEO, Infin8te Care*

12:40 Implementing Reform at Scale: Calvary's Comprehensive Multi-State Strategy for Quality and Integration

Ryan Midgely, *General Manager SA, Calvary Health Care*

13:10 Networking Lunch

Hosted with the National Dementia Conference in the pre-function area

14:10 End-to-End Aged Care Reform Implementation: Technology Infrastructure, Operations, and Customer Impact at Australian Unity

Australian Unity's comprehensive aged care reform implementation required simultaneous transformation across technology infrastructure, operational models, and customer experience. The initiative integrated multi-system technology platforms, deployed Electronic Visit Verification across 10,500 suppliers, introduced health concierge services, and managed significant customer impacts including co-contribution rate changes affecting 90% of clients and home modification cap adjustments. This session examines the integrated approach to technology modernization, service delivery redesign, and change management that delivered full regulatory compliance while maintaining customer satisfaction and operational excellence.

Lauren Williams, *GM Business Systems, Australian Unity*

14:40 EXECUTIVE PANEL | Navigating the New Landscape: How Regional and Smaller Providers Are Rising to Meet Aged Care Challenges

- Community Care Champions in Action
- Tackling Workforce and Quality Challenges Head-On
- Financial Agility and Resource Optimization
- Building Resilience Through Innovation

John Baillie, *CEO, ADSSI Limited*

Darren Clark, *Director of Nursing, Echuca Regional Health*

Ben Levesque, *CEO, Finley Regional Care*

Moderated by Susan Wray, *CEO, Edgarley Assisted Living*

15:15 Closing remarks from the Chair

15:20 Conference concludes

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Lily Doherty, Sponsorship Manager

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VENUE DETAILS

Crown Conference Centre, Melbourne

Crown Promenade, Crown Melbourne, 8 Whiteman Street, Southbank VIC 3006

Phone: (03) 9292 6222

Aged Care Reform Forum

28 - 29 April 2026 | Crown Conference Centre, Melbourne

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2 Day Pass - National Dementia	\$1,599	\$159.90	\$1,758.90
2 Day Pass - Aged Care Reform	\$1,599	\$159.90	\$1,758.90
Virtual Pass - National Dementia	\$1,499	\$149.90	\$1,648.90
Virtual Pass - Aged Care Reform	\$1,499	\$149.90	\$1,648.90
Aged Care Rate	PRICE	GST	TOTAL
2 Day Pass - National Dementia	\$1,099	\$109.90	\$1,208.90
2 Day Pass - Aged Care Reform	\$1,099	\$109.90	\$1,208.90

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