



Health Insurance Summit

by informa ●●●

21 – 22 JULY 2026

CROWN CONFERENCE CENTRE MELBOURNE

SPEAKERS INCLUDE:



Paul McBride, *Assistant Secretary for the Private Health Strategy Branch within the Health Systems Strategy Division, Australian Government Department of Health, Disability and Ageing*



Ian Whitehead, *CEO, Latrobe Health Services*



Milosh Milisavljevic, *Chief Customer Officer, Medibank*



Rhod McKensey, *Chief Executive Officer, nib Health Strategy & Services*



Dr Rachel David, *CEO, Private Healthcare Australia*



Dr Lachlan Henderson, *Chief Executive Officer, HBF Health Ltd*



Mr Iain Anderson, *Commonwealth Ombudsman*



Kate Williams, *Health Insurance Managing Director, Bupa*



Lisa Robins, *CEO, Patients Australia*



Rebecca Harwood, *CEO – Health Insurance, Australian Unity*



Ravinder Carothers, *General Manager, Health Funding, Strategy and Performance, St John of God Health Care*



Cathy Ryan, *Group Director | Health – Funding, Information & Analytics, Cabrini Health*



Dr Rahul Khanna, *Chief Clinical Officer, SANE, Founding Program Director (Clinical), Transforming Trauma Victoria, Phoenix Australia*



Daniel Erasmus, *CEO and Consulting Actuary, Insight Actuaries*



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8:00 HEALTH FUND BREAKFAST ROUNDTABLES

This session will be a working look at the problems health funds are trying to solve. In facilitated focus groups, representatives from major health funds will lead brainstorming and discussions sessions on some key areas of concern. The roundtables will be an opportunity to ask questions of the funds, brainstorm ideas and work through big questions together.



9:00 DAY ONE OPENING | Opening remarks from the Chair

Christopher Zinn, *CEO, PHIA*

9:10 FUND KEYNOTE | The Future of Health Insurance in Australia: Navigating Change in 2026 and Beyond

Kate Williams, *Health Insurance Managing Director, Bupa*

9:35 HEALTH FUND EXECUTIVE LEADERS PANEL

Dr Rachel David, *CEO, Private Healthcare Australia*

Rebecca Harwood, *CEO - Health Insurance, Australian Unity*

Greg Morris, *Chief Executive Officer, HIF Australia*

Dr Lachlan Henderson, *Chief Executive Officer, HBF Health Ltd*



10:20 Networking Break

10:50 KEYNOTE | The Economics of Prevention: Building the Business Case for Wellness Investment

Milosh Milisavljevic, *Chief Customer Officer, Medibank*

11:20 Strong to save - Evaluating the impact and benefits of exercise as a CDMP solution

Daniel Erasmus, *CEO and Consulting Actuary, Insight Actuaries*

11:45 KEYNOTE | Consumer insights on private health in Australia

Mr Iain Anderson, *Commonwealth Ombudsman*

12:15 PANEL | From Payer to Partner: Health Funds Driving Virtual and Out-of-Hospital Care

- How can health funds transition from inpatient to flexible out-of-hospital care while still supporting high-cost inpatient needs?
- Navigating the shift to a payer-to-partner model to enable more adaptable care solutions
- Addressing the mental health and psychiatrist shortage: Opportunities for health funds and hospitals to collaborate and innovate
- Supporting shorter hospital stays with models like Hospital in the Home and hospital substitution
- How can health funds incentivize and reward the adoption of innovative care models?
- Tackling the financial challenges of new care models: How can funds and hospitals share risks and commit to long-term solutions?
- Scaling successful initiatives for broader impact

Rhod McKensy, *Chief Executive Officer, nib Health Strategy & Services*

Paris Petranis, *Partner, K&L Gates*

Moderator: Vanessa Baic, *Special Counsel, K&L Gates*

13:00 FIRESIDE CHAT | One Fund's Change Management and Digital Transformation Journey with Civica

Natira Drayton, *Market Leader Healthcare, Civica*

13:25 Networking Lunch

14:25 Are we creating the next rebound cycle? Why pharmacology alone won't solve obesity.

Aligning AOM treatment with behaviour change to protect long-term outcomes.

Nicole Pritchard, *Accredited Practising Dietitian and Head of Health Programs, Digital Wellness*

14:50 PANEL | The changing face of the health consumer: Insights and Strategies

- Who is the health consumer today? Exploring evolving demographics, life stages, and diverse community needs
- Understanding consumer feedback: Key concerns, complaints, and insights from multiple perspectives (patients, hospitals, and health funds)
- Leveraging data and outcomes: Aligning PROMs, PREMs, and diverse data sources to enhance health fund strategies
- Improving engagement: Strategies to meet patient needs, engage younger generations, and address power imbalances with specialists
- Debunking myths and evaluating loyalty programs: Building trust and fostering long-term member retention

David Nowell, *National Manager Provider Relationships and Strategy, Australian Health Service Alliance (AHSA)*

Dinah Rowe-Roberts, *General Manager - Commercial, Finance & Strategy, Australian Unity*

Lisa Robins, *CEO, Patients Australia*

15:35 Networking Break

16:05 COLLABORATION CASE STUDY | Digital Transformation in Mental Health: Resilience and Innovation for Regional Communities

This presentation will explore the learnings from the integration of digital solutions with trauma and PTSD clinics for better outcomes

- How a co-designed resilience app is transforming mental health support in rural areas
- How AI and digital tools are reshaping access to preventative care
- How these partners are addressing high psych admission rates through innovative approaches
- What have the real-world results been?

Ian Whitehead, *CEO, Latrobe Health Services*

Dr Rahul Khanna, *Chief Clinical Officer, SANE, Founding Program Director (Clinical), Transforming Trauma Victoria, Phoenix Australia*

16:35 CASE STUDY | Using data to explore innovative models of care

17:05 Closing Remarks from Chair

17:10 Networking Drinks



18:30 NETWORKING DINNER



9:00 Welcome to Day 2!

9:10 KEYNOTE | Latest updates from the Department of Health and Aged Care

Paul McBride, *Assistant Secretary for the Private Health Strategy Branch within the Health Systems Strategy Division, Australian Government Department of Health, Disability and Ageing*

9:40 PANEL | Reforms and national efficient price: Industry perspectives

- Private National Efficient Price: how the hospitals are feeling about it, what are their barriers?
 - > What exactly are the funding issues and how will the PNEP have tangible effects?
 - > What are the responses and thinking of the funds? Are they supportive of exploring the concept and what it might bring?
 - > What are the expected benefits and the expected issues?
 - > What aspects of the actual proposal need work?
 - > Insights from a public hospital experience of this
- Risk equalisation – what’s actually happening? what are the proposals and how would it improve things? would changing the dial improve the whole system for everyone?
- Type C- what will be the impact on private hospital viability and the cost of premiums?

Judith Day, *Director, Healthcare Management & Partnerships, Bupa*

Ravinder Carothers, *General Manager, Health Funding, Strategy and Performance, St John of God Health Care*

Dr Katharine Bassett, *Director of Health Policy, Catholic Health Australia*

Moderator: Joanna Green, *Principal, Hive Legal*

10:30 Networking Break

11:30 COLLABORATION CASE STUDY | Partnership on no-gap program

12:00 SPONSOR SESSION | Analysing data on CDMPs to determine ROI

Misael Valdes Triana, *Chief Operating Officer, Honeysuckle Health*

12:20 The Fiscal Cliff: Nursing EBAs and Cost Pressures in Private Healthcare

- How do nursing EBAs drive operating costs and wage competition with the public sector?
- What is the ripple effect on private health insurers and premiums?
- Are broader cost pressures for private hospitals easing, and what challenges remain?
- What strategies can hospitals and insurers adopt to address these financial pressures?

Cathy Ryan, *Group Director | Health – Funding, Information & Analytics, Cabrini Health*

12:50 Networking Lunch

14:00 Transforming How We Manage Chronic Disease - Diabetes

Exploring how technology can be leveraged in new ways to support members in becoming more confident and independent in their health management.

Charlotte Hudson, *Market Access Manager, Dexcom*

14:20 PANEL | How Can Funds and Clinicians Collaborate to Drive Preventative Care?

- What successful collaborations between health funds and clinicians are already in place, and what lessons can be learned?
- Which strategies are proving effective, and where are the challenges?
- How can we overcome the stigma of “managed care” while promoting preventative health initiatives?

Amy Villalobos, *Chief Operations Officer, CBHS*

Sherron Madden, *Clinical Services Manager, Teacher’s Health*

Tracy Shepherd, *Head of Health Services, Phoenix Health Fund*

15:05 Closing remarks

15:10 Conference concludes

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Excellent opportunities exist to showcase your organisation.

For further information, please contact:

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Health Insurance Summit

21 – 22 July 2026 | Crown Conference Centre Melbourne

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Two day conference	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL
Standard 2 Day Pass	\$2,899	\$289.90	\$3,188.90	\$700	\$3,599	\$359.90	\$3,958.90
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Hospital & Government Virtual Pass	\$1,899	\$189.90	\$2,088.90	\$700	\$2,599	\$259.90	\$2,858.90
Standard Virtual Pass	\$2,799	\$279.90	\$3,078.90	\$700	\$3,499	\$349.90	\$3,848.90
Networking Dinner					\$260	\$26	\$286

VENUE DETAILS

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