

# YMCA Birthdays



## BOOKING FORM

Birthday Childs Full Name: \_\_\_\_\_ M/F Age (how old will they turn) \_\_\_\_\_

### 1. Select Party Type:

- \$300 pre-school Pool party 4-5 years (10 children + 2 Party Hosts)
- \$280 Standard Pool Party 6-10 years (12 children + 1 Party Host)
- \$180 Do It Yourself Pool Party 4-10 years (12 children + 1 Party Host)

### 2. Extra Children:

*Up to 3 additional children per party – 15 children total per party*

- Extra catered child/children \$12.25ea \_\_\_\_\_ Total \$ \_\_\_\_\_
- Extra DIY child/children \$9.20ea \_\_\_\_\_ Total \$ \_\_\_\_\_

### 3. Party Session Booking:

- Saturday Date: \_\_\_\_\_  11:30AM – 1:30PM  2:30PM - 4:30PM
- Sunday Date: \_\_\_\_\_  11:30AM – 1:30PM  2:30PM - 4:30PM

4. Confirmed total number of children participating in the birthday party \_\_\_\_\_

5. Dietary information (Nuts and allergies, please read terms and conditions)

\_\_\_\_\_

### 6. Extra Menu Requests:

\_\_\_\_\_

### 7. Parent details

Parents full name \_\_\_\_\_ Phone: \_\_\_\_\_

email: \_\_\_\_\_ Address: \_\_\_\_\_

### 8. To confirm your booking, a deposit of \$50 is required at time of booking

- \$50 deposit paid DATE: \_\_\_\_\_ CSO NAME: \_\_\_\_\_

### Full payment required 1 week prior to party date

- Outstanding balance paid \$ \_\_\_\_\_ DATE: \_\_\_\_\_ CSO NAME: \_\_\_\_\_

## Frequently asked questions and additional information

**1. *What food is provided for a catered birthday party?***

Per child, we provide 2x chicken nuggets, 2x sausage rolls, hot chips 2x fairy bread, fruit platter and unlimited cordial and water

**2. *Can we bring extra food for children and parents?***

No, we do not allow any outside food to be supplied at birthday parties for children or parents. Additional food for children can be ordered from our extra's menu. Our café is open during parties for parents and accompanying adults to order food and drinks. We can take café orders in advance, just speak to one of our friendly customer service staff or birthday parties coordinator.

**3. *Can we bring cake and party bags?***

Of course! We welcome you to bring a birthday cake to the party and will provide serve ware to catered party bookings. Party bags are also welcome and a great way to thank your guests for coming.

**4. *I've booked a Standard catered pool party – can I bring additional decorations?***

No, we take all the stress out of your child's birthday party by providing everything you need for a great celebration! You will arrive to a decorated room complete with birthday themed window posters, table cloths, plates, bowls, spoons, cups and napkins. *For Do It Yourself parties, we provide the tables and chairs and you bring the rest.*

**5. *How early can we access the party room?***

The family of the birthday party child can have access to the party room no more than 15 minutes prior to the start time. While we welcome families to stay for a swim following the conclusion of the party, there is no access to the pool prior to the party.

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By confirmation of a booking, the Parent/Guardian acknowledges and agrees to the following Terms and Conditions.

### DESIGNATED PARTY AREA AND SUPERVISION

- Upon conclusion of a function (2 hours), organisers and their guests are asked to vacate the designated party area immediately so the Hosts can prepare for the next party.
- A maximum of 15 children per party is permitted.
- Areas are assigned depending on availability, ages and physical abilities of the party guests. Requested areas cannot be guaranteed.
- Adults are required to ACTIVELY SUPERVISE children at all times.
- Children under 5 years of age must wear a Watch Around Water band and have a parent within arm's reach at all times, including in the pool.
- The family of the birthday party child can have access to the party room no more than 15 minutes prior to the start time. While we welcome families to stay for a swim following the conclusion of the party, there is no access to the pool prior to the party.

### BOOKINGS, CONFIRMATION & PAYMENT

- All bookings must pay a \$50 deposit at the time of booking. No tentative bookings can be made.
- Confirmed attendance numbers will be charged for, even if all party guests do not attend.
- Any cancellations must be made a minimum 7 days before the event to receive a full refund.
- If less than 7 days but more than 4 days and you supply a medical certificate for the Party child, a refund will be given, less a \$50 administration fee.
- Our current prices are valid upon confirmation; however, prices are subject to change, without notice, to cover unforeseen variations in cost. Bookings can be made up to 3 months in advance.
- Prices are inclusive of GST.

### WATER BASED ACTIVITIES

- Parents have free access to the pool to actively supervise children.
- Flotation Devices are available for purchase at Customer Service or you are welcome to bring your own from home.
- You are welcome to stay until closing time but adults are responsible to actively supervise all children in line with our Watch Around Water policy.
- Pool rules are to be observed at all times for the safety of our guests. If children do not obey the pool rules they may be asked to sit out.

### BALLOONS AND DECORATIONS

- No Balloons are permitted in the facility. The Fleurieu aquatic centre does not allow additional decorations to be provided for standard parties.

### FOOD INFORMATION

- No outside food is to be supplied at birthday parties for children or parents. Additional food for children can be ordered from our extra's menu. Our café is available for parents.
- NO glass, ceramic or sharp objects (such as knives) are permitted in the Centre.
- We can provide and supervise the use of a cake slice as necessary.
- Due to our set menu we are unable to cater for special dietary requirements and suggest you bring your own food for these children if necessary. Nut and gluten allergies are of a particular concern as some of our catering products may be processed with equipment that has processed nuts and gluten.
- We can provide food packaging to check ingredients as necessary.

### LEGAL OBLIGATIONS

The Fleurieu Aquatic Centre will not accept responsibility for damage or loss of personal property or gifts left in the facility prior, during or after the function. The parent and guardian of the birthday child, and other persons attending this birthday party function will be responsible for any damage to or sustained to the Fleurieu Aquatic Centre property by the client, or invitees, other than damage caused by the management or staff. The Fleurieu Aquatic Centre will not accept responsibility for any injuries sustained to any person as a result of equipment installed or utilized within the venue by the client or parties acting on behalf of the client. These terms and conditions are subject to change as required by Centre Policy. The Centre Manager will adjust terms and conditions listed on our website as soon as possible after changes are made, however the Centre Manager and Duty Manager can confirm changes made to any terms and conditions not listed here. A hard copy of updated terms and conditions will be kept at customer service.

### CAMERA POLICY

- You must have consent from all relevant individuals. It is illegal to broadcast or publish images without this consent.
- Under no circumstances are cameras to be used in changing room areas.

I, the undersigned, understand the terms and conditions of usage of the YMCA Fleurieu Aquatic Centre and take full responsibility for notifying all guests attending this private function of these conditions. I understand that the YMCA SA, Fleurieu Aquatic Centre, its officers, staff and agents will not be held responsible for any occurrence of injury to a person or property, and will not be accountable for loss or theft of personal property. I take full responsibility for any compensation which may be related to the activity that I am conducting.

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_