

# CANCELLATION REQUEST

Membership  
number:

## 1. Member/Student Details:

First Name

Last Name

Date of Birth

Mobile

## 2. What would you like to cancel?

☐

Membership

☐

Swimming Lessons

Other (specify)

## 3. Do you receive the Mates Rates / Family Discount?

☐

No

☐

Yes. List connected 'Mates'/Family:

First Name

Last Name

First Name

Last Name

Each member requires their own cancellation request form

## 4. What is the primary reason for cancelling your membership?

☐

Change of  
employment

☐

Holiday/extended  
absence

☐

Medical

☐

Moving out of area

☐

Price

☐

No time

☐

Not using facility  
enough

☐

**Other**  
(specify in Q.5)

## 5. How could we have made your experience better? Any further feedback?

**I wish to cancel my membership with The Valleys Lifestyle Centre, and acknowledge that one last direct debit will be charged upon receipt of this cancellation form based on the date accepted/signed by a staff member.**

Member's / Account  
Holder's Signature

Date

## Completed by Staff:

Last direct  
debit date

Last day of  
membership

Staff Name

Date

Staff notes

**PRIVACY** The YMCA acknowledges and respects the privacy of individuals. The information that is being collected on this document is for the purposes of processing your membership or enrolment and financial institution payments if applicable. The YMCA, its authorised staff and contracted service providers such as financial institutions and Government agencies covered by law, maybe recipients of this information. By joining or enrolling in a program at the local Centre you have also become a member of the YMCA. You will receive communications from the YMCA from time to time to update you on items relating to your membership. The YMCA uses a range of mediums to communicate with its members including, but not exclusive to, direct mail, email, SMS and telephone. If you do not wish to have your information contained in this document used or disclosed for this purpose the YMCA will be unable to process your membership or enrolment. You have the right to access and alter personal information protecting yourself in accordance with the Commonwealth Privacy Act (Amended 2001). Full details of the YMCA Privacy Policy can be obtained on request at the Centre or online.

## THE VALLEYS LIFESTYLE CENTRE

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